
SOLVENCY AND FINANCIAL CONDITION REPORT 2019

COMPENSA LIFE VIENNA INSURANCE GROUP SE

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Reporting period	1 January 2019 – 31 December 2019
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Principal activity	Life insurance, code no. 6511
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LIST OF ABBREVIATIONS

ALM	Asset Liability Management
BE	Best Estimate
Compensa Group	Compensa Life and all its related entities
Compensa or Company	Compensa Life Vienna Insurance Group SE, a company registered and operating under the laws of the Republic of Estonia, having its head office in Estonia and registered branches in Latvia and Lithuania
Delegated Act	Commission Delegated Regulation (EU) 2015/35 supplementing Directive 2009/138/EC of the European Parliament and the Council on the taking-up and pursuit of the business of Insurance and Reinsurance
EIOPA	European Insurance and Occupational Pensions Authority
EUR	The official currency of the Eurozone
FSA	Finantsinspektsioon, Estonian financial supervision and crisis resolution authority
IAA	Estonian Insurance Activities Act
ICS	Internal Control System
IFRS	International Financial Reporting Standards
IRS	Investment Risk Strategy
IT	Information technology
MIRA	Munich Re Risk Assessor
Munich Re	Münchener Rückversicherungs-Gesellschaft AG, Munich Re Group, reinsurance company that provides the services to Compensa Life
ORSA	Own Risk and Solvency Assessment
QRT	The annual quantitative reporting templates
RFR	Risk-free interest rate
RM	Risk margin
SCR	Solvency Capital Requirement
SFCR or Report	Solvency and Financial Condition Report
Solvency II	Directive 2009/138/EC of the European Parliament and the Council on the taking-up and pursuit of the business of Insurance and Reinsurance
TP	Technical provisions
VIG ERM	VIG Group Enterprise Risk Management
VIG Holding	VIENNA INSURANCE GROUP AG Wiener Versicherung Gruppe
VIG or the Group	VIG Holding and all its related entities
VIG Re	VIG Re zajišťovna, a.s., reinsurance company within VIG

SUMMARY

The following Solvency and Financial Condition Report is based on and fulfils the requirements of IAA, Articles 290-298 of Delegated Act and EIOPA guidelines on the reporting and public disclosure (EIOPA-BoS-15/109 EN).

This Solvency and Financial Condition Report provides the following information:

Section A presents the business activities and performance of Compensa.

Compensa business continues to grow. In 2019, total premium income amounted to 104.5 million euros, a 12.1% improvement on the year before (2018: 93.2 million euros). In 2019, Compensa's profit amounted to 3.3 million euros (2018: Compensa's profit amounted to 3.5 million euros).

Compensa did not have changes in the main business activities.

Section B describes the governance system of Compensa, and the Supervisory Board members and their duties, responsibilities of the Managing Board members, the committees that have been established and the governance and other key functions.

To provide stable and qualitative complex service the Company has developed appropriate systems and structures in place to fulfil the requirements laid down in the IAA and Delegated Act as well as the written policies, approved by the Management Board of the Company, ensuring the ongoing appropriateness of the information submitted.

In 2019, there were no material changes in the system of governance, and the risk-management systems structure, needs and management.

Section C describes the risk profile of Compensa.

The Company is mainly exposed to underwriting risk of life and health business and risks related to investment activity and environment. These risks are of a strategic nature and are consciously accepted.

The table 1 provides an overview of Compensa material risks based on the standard capital requirement model, which is also major tool for risk measurement to determine the own solvency need of the Company.

Table 1. SCR (in EUR millions)

	2018	2019
Market risk	25,4	27,8
Counterparty default risk	1,6	1,6
Life underwriting risk	46,9	43,6
Health underwriting risk	2,7	3,2
Basic solvency capital requirement	60,0	58,9
Operational risk	2,9	3,1
Solvency capital requirement	63,0	62,0

The change of the size of SCR stems mainly from the change in risk-free interest curve, and it's influence to the underwriting risk and to the market risk.

Section D summarizes the valuation for solvency purposes.

The main idea is to assess the financial situation of the Company based on market values. It describes also the quantitative and qualitative valuation differences between market valuation and the values presented in the annual financial statements prepared in accordance with international accounting standard. There were changes in the valuation of technical provisions used for the solvency balance sheet in the reporting year.

Section E covers Compensa capital management.

The Company had a solvency capital requirement (SCR) of EUR 62.0 and a minimum capital requirement (MCR) of 15.1 as of 31 December 2019. Eligible own funds amounted to EUR 105.4 and EUR 105.3 respectively, are available for these requirements.

As a result, Compensa has a solvency ratio of 1.7 and an MCR coverage of 6.8. The solvency ratio improved due to the increase of mass lapse cover and the technical changes in the technical provisions calculation.

All charts, tables and figures within the Report have been supported by the annual QRTs as of December 31, 2019, submitted to the Finantsinspektsioon and the Company's IFRS Annual Report 2019.

A BUSINESS AND PERFORMANCE

A.1 BUSINESS

A.1.1 Owners

Compensa is one of the oldest life insurance providers in the Baltics. The Company, which is headquartered in Estonia, is a wholly-owned subsidiary of VIG Holding.

Vienna Insurance Group is one of the leading listed international insurance groups in Central and Eastern Europe, which offers services in the life, non-life and reinsurance segments. The Group comprises around 50 insurance companies, which operate in 25 countries and have a total staff of around 25 000. The Group's head office is in Vienna.

Vienna Insurance Group is supervised by the the Finanzmarktaufsicht in Österreich (Austrian Financial Market Authority), which can be contacted Otto Wagner Platz 5, 1090 Vienna Austria and www.fma.gv.at.

The history of Compensa dates back to 1993 when the life insurance company Seesam Elukindlustuse AS was established in Estonia. In 2007, life insurers, which were operating in Estonia, Latvia and Lithuania under the same brand name merged and were registered as a European company – Seesam Life Insurance SE.

Since 2008, Compensa 's sole owner has been VIG Holding. The new business name, Compensa Life Vienna Insurance Group SE, and the owner's brand name Compensa were adopted in 2009. The Company is domiciled in Estonia, with the head office in Tallinn and branches in Latvia and Lithuania.

Compensa is supervised by Finantsinspektsioon (FSA), which can be contacted at Sakala 4, 10139 Tallinn, Eesti, www.fi.ee.

Compensa's auditor is KPMG Baltics OÜ, which can be contacted at Narva mnt 5, 10117 Tallinn, Eesti, <https://home.kpmg/ee>.

Compensa has 20 offices and staff of 210 people in the three Baltic countries. Since 2016, the Compensa group has also included Vienibas Gatve Investment OÜ and Compensa Life Distribution UAB (subsidiaries of Compensa) as well as Vienibas Gatve Properties SIA (a subsidiary of Vienibas Gatve Investment OÜ). At 31 December 2019, the subsidiaries employed 13 people.

Compensa's mission is to help customers manage their financial risks by offering flexible and contemporary insurance solutions. Compensa product portfolio includes guaranteed-return and unit-linked endowment products, term life insurance products, accident insurance and various additional insurance products. Compensa's Latvian and Lithuanian branches also offer health insurance.

Compensa provides insurance activity in the classes of life insurance according to IAA in clauses 13 (1) 1)-8) and in the classes of non-life insurance in clauses 12 (1) 1) and 2).

Compensa offers insurance solutions to both individuals and corporate customers. In the Baltics, Compensa serves over 116 000 customers whose assets exceed 328 million euros. Compensa is the largest pension benefits payer in Estonia.

A.1.2 Financial Performance

In 2019, Compensa's Baltic operations generated a consolidated profit of 3.29 million euros. Compensa's profit amounted to 3.05 million euros (2018: Compensa's profit amounted to 3.53 million euros).

The Company's sales continued to grow. Total premium income amounted to 104.5 million euros, a 12.1% improvement over the year before (2018: 93.2 million euros). Payments made to customers totalled 30.9 million euros, 19.4% up on the previous year (2018: 25.9 million euros).

Operating expenses (contract acquisition costs and administrative expenses) for 2019 totalled 20.1 million euros a 10.7% increase compared with the year before. The rise in operating expenses is mainly attributable to higher new contract acquisition costs at the Latvian and Lithuanian branches.

Acquisition costs grew by 12.2% compared with the year before (in 2019 acquisition costs amounted to 15.4 million euros), accounting for 76.9% of operating expenses.

Compensa's share capital amounts to 11.60 million euros. The objective of the Management Board is to ensure Compensa's sustainable operation and consistent growth. The Company will focus on delivering quality customer service, developing its insurance products and increasing Compensa's market share across the Baltics.

A.2 UNDERWRITING PERFORMANCE

The volume of the premium was 104.5 million euros in 2019 and the growth in premium volume was 12%. The biggest volume of the premium is coming from insurance with profit participation. The growth took place in all lines of business.

Results for 2019 and 2018 from the underwriting activity are summarized in the tables 2 and 3.

Table 2. Underwriting performance 2018 (in EUR thousand)

	Insurance with profit participation			Unit-Linked			Other insurance			Health			Total			TOTAL
	EE	LV	LT	EE	LV	LT	EE	LV	LT	EE	LV	LT	EE	LV	LT	
Premium	16 209	10 246	23 493	3 256	5 082	16 637	509	153	1 020	0	3 825	12 766	19 974	19 307	53 916	93 197
Reinsurance share	-2	-1	-85	-1	-3	-92	-147	-170	-2 038	0	0	0	-150	-174	-2 216	-2 540
Claims	-8 449	-3 466	-2 893	-2 360	-1 136	-1 462	-134	-64	-2 376	0	-3 325	-9 292	-10 943	-7 991	-16 023	-34 957
Reinsurance share	0	0	0	0	0	0	44	25	779	0	0	0	44	25	779	848
Change of the TP	-9 944	-7 097	-16 899	277	-2 071	-7 058	40	217	5 500	0	431	-1 090	-9 627	-8 520	-19 547	-37 694
Investments result	2 336	937	1 229	-765	-679	-1 753	8	0	12	0	0	0	1 580	258	-512	1 326
Expenses	-1 490	-663	-3 335	-423	-1 137	-6 676	-216	-76	-177	0	-663	-1 741	-2 130	-2 538	-11 929	-16 597
Underwriting result	-1 339	-44	1 509	-17	56	-404	103	86	2 720	0	269	643	-1 252	367	4 469	3 583

Table 3. Underwriting performance 2019 (in EUR thousand)

	Insurance with profit participation			Unit-Linked			Other insurance			Health			Total			TOTAL
	EE	LV	LT	EE	LV	LT	EE	LV	LT	EE	LV	LT	EE	LV	LT	
Premium	12 827	14 337	24 685	3 311	5 572	21 233	578	145	1 342	0	4 382	16 055	16 716	24 436	63 314	104 467
Reinsurance share	-2	-2	-136	-1	-3	-213	-160	-168	-2 271	0	0	0	-163	-173	-2 619	-2 956
Claims	-9 535	-4 589	-3 931	-2 528	-1 054	-2 859	-89	-80	-2 897	0	-3 511	-11 716	-12 152	-9 235	-21 403	-42 790
Reinsurance share	0	0	0	0	0	0	33	34	1 019	0	0	0	33	34	1 019	1 086
Change of the TP	-6 799	-10 083	-17 378	-2 017	-7 110	-15 644	47	227	5 946	0	-220	-1 158	-8 769	-17 186	-28 234	-54 189
Investments result	3 087	1 373	1 807	1 582	3 643	4 157	13	0	8	0	0	0	4 682	5 016	5 971	15 669
Expenses	-1 430	-1 015	-3 477	-392	-1 096	-7 469	-209	-74	-362	0	-527	-2 296	-2 031	-2 711	-13 603	-18 346
Underwriting result	-1 853	21	1 570	-46	-47	-796	213	84	2 785	0	124	885	-1 686	182	4 445	2 941

At the year-end, Compensa had a total of 144 637 insurance contracts in force in the three Baltic countries. The total number of persons insured under its life insurance contracts was around 196 thousand.

A.3 INVESTMENT PERFORMANCE

Compensa's conservative investment policy is aimed at ensuring long-term financial returns and stability as well as a liquid and diversified investment portfolio.

In accordance with the Company's Investment Risk Strategy, the main goal of the investment policy is to reach the planned investment result while keeping a balanced risk/return-profile and taking into account constraints given by risk management needs.

At the end of 2019, investments backing contracts signed with customers totalled 328 million euros (at the end of 2018: 275 million euros), increasing 19.1% or about 53 million compared to end of 2018.

In 2019, Compensa's net income on investment activities amounted to 15.8 million euros (2018:1.5 million euros.)

Investment income summary by asset classes in 2018 and 2019 is disclosed in the table 4.

Table 4. Investment performance (in EUR thousand)

	31.12.2019			31.12.2018		
	Invested amount	share of investments	Yearly Income	Invested amount	share of investments	Yearly Income
Investments in subsidiaries and associates	11 481	3,16%	200	6 459	2,20%	600
Shares and investment funds	17 347	4,78%	1 562	10 140	3,40%	-242
Held to maturity investments	70 332	19,38%	1 782	65 005	21,80%	1 731
Available for sale financial assets	147 262	40,57%	2 851	139 274	46,60%	2 626
Loans and receivables (term deposits)	35 956	9,91%	182	19 344	6,50%	110
Unit link funds	80 617	22,21%	9 505	58 522	19,60%	-3 079
TOTAL	362 995	100%	16 082	298 745	100%	1 746

The investment strategy employed by Compensa is a buy-and-hold strategy focused on holding high quality liquid assets, with no direct exposure to property or derivatives.

A.4 PERFORMANCE OF OTHER ACTIVITIES

In 2019, Compensa's operating lease payments for office premises totalled 666 448 euros (2018: 690 117 euros). In 2019, Compensas sublease income for office premises was 92 085 euros.

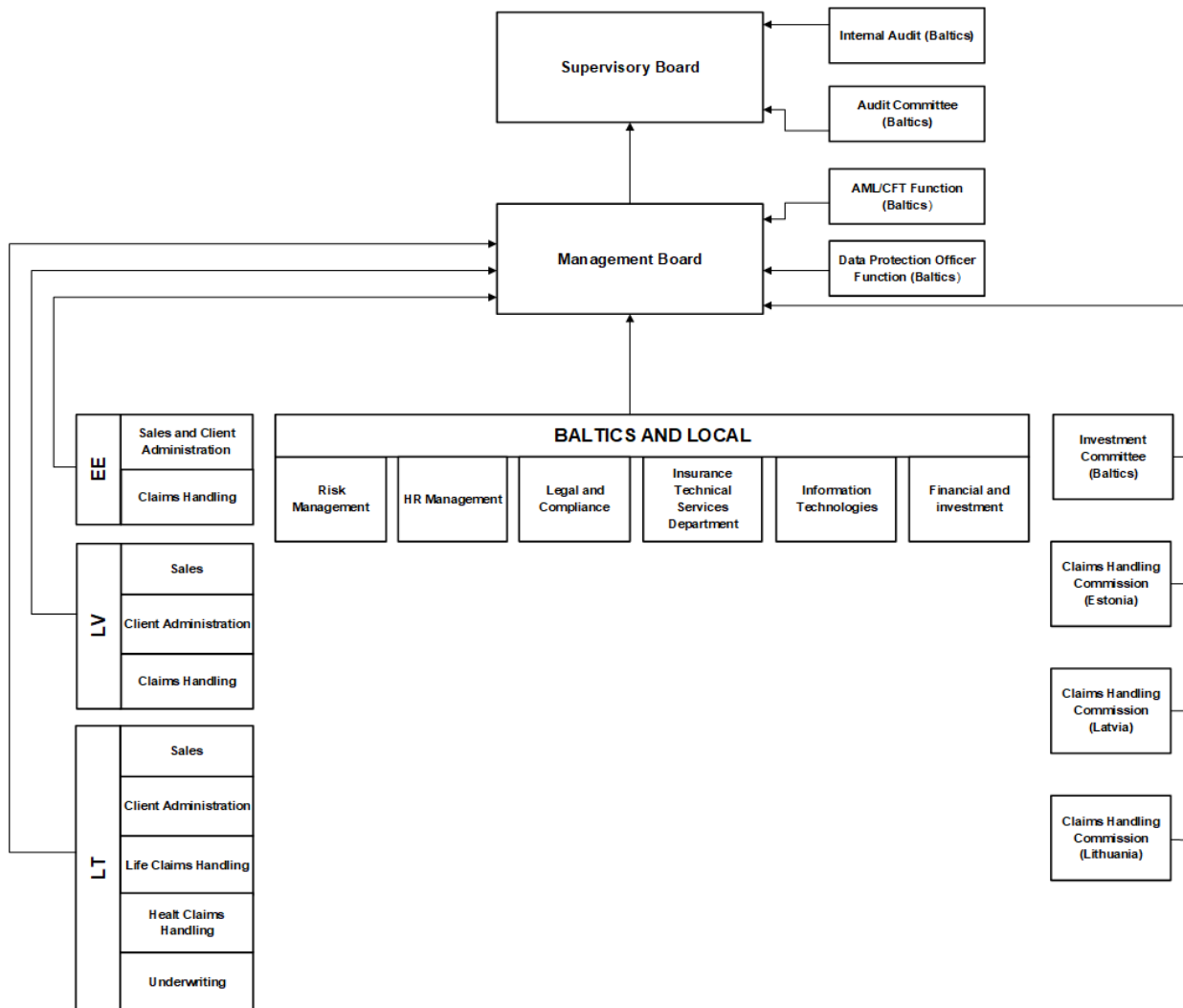
There are no material income and expenses, other than underwriting or investment income and expenses.

B SYSTEM OF GOVERNANCE

B.1 GENERAL INFORMATION ON THE SYSTEM OF GOVERNANCE

Compensa is managed by two-tier supervisory and management governing body: the Supervisory Board and the Management Board. The Supervisory Board is primarily responsible for making key strategic decisions, approval of key documents, supervision of the Company's performance, appointment and supervision of the Management Board and other activities. Management Board is responsible for day to day management of the Company.

Chart 1. Functional Structure



B.1.1 Supervisory and Management Bodies

B.1.1.1 Supervisory Board

The composition of the Supervisory Board is established by VIG Holding. The Supervisory Board reports directly to VIG Holding. The Supervisory Board organizes its activities based on requirements stated in the internal policies of the Company established to fulfil the requirements laid down in the Solvency II.

Compensa's Supervisory Board has five members. Since 2019 the chairman is Peter Franz Höfinger, Deputy Chairman is Franz Fuchs and members are Elisabeth Stadler, Artur Borowski and Ireneusz Arczewski.

The members of the Supervisory Board are the persons effectively running the Company for the purpose of application of internal regulation on fit and proper assessment (chapter B.2).

The Supervisory Board has the following responsibilities:

- approval of key transactions, as specified in the "Articles of Association", "Regulations of the Supervisory Board" and Regulatory Requirements;
- the review and approval of the budget (Business Plan) approved and submitted by the Management Board or of any significant departure therefrom;
- the review and approval of Business Strategy, approved by the Management Board and submitted to the Supervisory Board;
- review of the annual financial reports and profit distribution proposal of the Management Board, the Auditors' report and other reports on the Company's activities submitted by the Management Board for approval;
- proposal to VIG for adoption of annual financial reports;
- proposal to the VIG' General Meeting for the distribution of the net profits or for covering of losses reported in the annual financial report;
- review and supervision of the activities of Management Board;
- conclusion of transactions between members of the Management Board and the Company and terms and conditions of such transactions as well as conduct of legal disputes against the members of the Management Board;
- commencement or settlement of judicial or arbitral proceedings which are out of the ordinary course of business or have a material effect on the Company;
- election and removal of the members and the Chairman of the Management Board and the appointment and removal of branch managers (general representatives);
- appointment and recalling of procurators as well as conclusion of agreements with procurators;
- approval of organization of the Internal Audit any changes thereof;
- review and supervision of the activities of Internal Audit Function, approval of Internal Audit plans;
- review and supervision of the activities of Audit Committee and other committees and commissions reporting to the Supervisory Board, approval of their working procedures;
- the approval of the Company's internal regulations concerning the Internal Audit and remuneration and supplementary benefits of Management Board members and approval of "System of Governance Framework Policy";
- the approval of the "Regulations of the Supervisory Board", the "Regulations of the Management Board" and the "Regulations of the Audit Committee";
- the approval of the Regulations of the Company's Branches;
- approval of other transactions which are not within the delegated authority of the Management Board;
- other functions specified in the "Regulations of the Supervisory Board" or assumed by the Supervisory Board based on delegated authority from the Shareholders' General Meeting;
- other functions within the competence of the Supervisory Board under the Regulatory Requirements and Business Requirements.

B.1.1.2 Management Board

The composition of the Management Board is established by the Supervisory Board. The Management Board reports to the Supervisory Board. The Management Board organizes its activities based on the requirements stated in the internal policies of the Company established to fulfil the requirements laid down in the Solvency II.

The Management Board of Compensa has four members. The current term of office Management Board expires on 30 June 2020, Supervisory Board extended all members for three next years term. The chairman is Olga Reznik, deputy chairman is Tomas Milašius (Lithuanian branch manager) and the members are Tanel Talme, and Viktors Gustsons (Latvian branch manager).

The members of the Management Board are the persons effectively running the Company for the purpose of fit and proper assessment under the internal regulation on fit and proper assessment (chapter B.2.)

The Management Board has the following responsibilities:

- conducting of daily operations of the Company and representing the Company in all relations with any Third Parties within the scope of its competence as defined in “Articles of Association” of the Company, the resolutions of the Shareholders’ General Meeting and the Supervisory Board;
- regular and ad-hoc reporting to Supervisory Board;
- preparing, approval and submission to the Supervisory Board of the budget (Business Plan) for the following three fiscal years;
- approval and submission to the Supervisory Board, in accordance with applicable laws and instructions of the Supervisory Board, of the annual financial reports, making proposal for profit distribution or loss covering;
- conducting the affairs of the Company in accordance with the currently effective Business Plan as modified from time to time by the action of the Supervisory Board, provided only that, in the event of any emergency (pending prompt reference of the Supervisory Board), the Management Board may depart from the currently effective Business Plan to the extent necessary to preserve and protect the business and assets of the Company;
- preparing, approval and submission to the Supervisory Board of the Business Strategy, Risk Strategy and Investment and Risk Strategy;
- organising the accounting of the Company;
- review and supervision of the activities of Employees and committees and commissions reporting to the Management Board;
- approval of Baltic Regulations and other relevant Business Requirements;
- implementing the effective internal control system;
- approval of the plans and reports of Compliance function;
- monitoring the development of risk exposure, organizing and supervising risk management process ensuring effectiveness of risk management system, including the approval of risk management related policies, guidelines and principles;
- approval of Risk Limit Factor and Acceptable Solvency Coverage Ratio (risk appetite, risk tolerances);
- approval of Risk Limits (risk tolerances);
- reviewing, challenging and approval of ORSA process and the report;
- approval of Solvency and Financial Condition Report and regular supervisory reports;
- determining the scope and frequency of the review of the system of governance; approval of the results and actions following the review;
- establishment of Key Functions and appointment of holders of Key Functions other than Internal Audit;
- appointment of AML/CFT Function Holder and AML/CFT Officers;
- approval of Outsourcing arrangements as specified in “Outsourcing Policy”;
- approval of statutes of Departments and functions;
- ensuring compliance with Regulatory Requirements and Business Requirements, including VIG Holding guidelines and regulations;
- other functions specified in the “Regulations of the Management Board” or assumed by the Management Board based on delegated authority from the Supervisory Board;
- other functions within the competence of the Management Board under the Regulatory Requirements and Business requirements.

Individual members of the Management Board are responsible for organizing and managing business in the areas stated in the internal policies of the Company.

B.1.1.3 Committees and Commissions

The Company has following Committees and commissions:

- Audit Committee: an advising body for the Supervisory Board in the matters related to accounting, auditing, risk management, internal control and internal audit, supervision, budgeting and compliance;
- Investment Committee: an advising body for the Management Board in the matters related to investments;
- Claims Handling Commissions: these are responsible for deciding the claims arising from insurance agreements in Local Units within the scope as determined in relevant Local Regulations. Composition and working procedure of the Commission are approved by relevant Country Manager.

B.1.2 Key Functions

Compensa has four key functions:

- Risk Management function;
- Actuarial function;
- Compliance function;
- Internal Audit function.

All key functions are staffed by employees of Compensa, no key function is outsourced to a third party. The tasks and responsibilities of the key function are described in the Company's policies approved by the Management Board, except the IA function responsibilities. IA function responsibilities is approved by the Supervisory Board.

B.1.2.1 Risk Management Function

Risk Management Function in Compensa is performed by Risk Manager and Insurance Technical Services department.

Risk Management function's responsibilities are:

- update risk strategy;
- perform the Risk Bearing Capacity, Allocation and Limitation calculations, initiate the input and approvals of the Management Board required in the process;
- obtain the required indicators and prepare quarterly Risk Limit Reports for submitting the Risk Limit to VIG;
- coordinate the inputs and outputs from/to ORSA process with other departments, initiate the input and approvals of the Management Board required in ORSA process;
- coordinate and conduct the Risk Inventory process
- prepare and own the Risk Catalogue, Risk Inventory Report and submit to the Management Board and VIG;
- own the internal documents related to risk management system (incl. business continuity, ICS)

To ensure operational independence and objectivity, employees performing the risk management function must not be involved in any risk taking activities or perform other day-to-day business operations at Compensa, unless this can be justified and is documented and approved.

B.1.2.2 Compliance Function

The Compliance Function is allocated to the department of legal services and compliance and is performed as follows:

- Head of Compliance / Deputy Head of Legal is an appointed function holder with overall responsibility for the Compliance Function;
- Head of Legal / Compliance Officer and Legal and Compliance Officer perform the tasks of the Compliance Function in the Company's branches.

The main tasks and responsibilities of the Compliance Function include:

- Providing advice to ensure compliance with regulatory and internal requirements

- Monitoring of changes in legal environment and assessment of possible impact of such changes on business operations
- Development and implementation of measures to prevent non-compliance, including development of internal regulations and organizing of trainings
- Monitoring of compliance, including carrying out compliance audits
- Compliance risk management
- Handling of compliance incidents

B.1.2.3 Internal Audit Function

The Internal Audit function is performed by IA department and forms an integral part of the Company's internal control environment, assessing the adequacy of and the compliance with the policies and procedures.

IA assists the Board and the Audit Committee in the discharge of their governance responsibilities to protect the assets, reputation and sustainability of the Company by systematically assessing:

- the adherence to approved strategy;
- the effectiveness of risk management, control and governance processes;
- the processes for strategy development, setting risk appetite and business planning;
- the reliability of financial and operational information;
- compliance with legal, regulatory and statutory requirements as well as internal policies and contracts;
- whether the systems are robust and fit for purpose.

B.1.2.4 Actuarial Function

Actuarial function at Compensa is performed by Insurance Technical Services Department.

With regards to the actuarial function the aim is to ensure sufficient explicit and adequate internal controls around the calculation and the establishment of the technical provisions and to perform other tasks required by the legislation.

Actuarial function's responsibilities are:

- coordination of the calculation of technical provisions;
- issuing an opinion on the underwriting policy and reinsurance arrangements;
- contributing to the effective implementation of the risk management system, if such contribution is requested from risk management function;
- annual internal report to the Management Board.

B.1.3 Remuneration Entitlements

The Management Board has approved remuneration and supplementary policy of employees. Remuneration model of Compensa consists of two components:

- a) fixed remuneration;
- b) variable remuneration.

Variable remuneration is a bonus-specific remuneration paid at unilateral discretion of Compensa. In addition a deferred component applies to key functions, which takes account of the nature and time horizon of Compensa's business and the payment of which shall be deferred.

The members of the Management Board receive fixed basic remuneration and performance benefits, which may be paid when specific performance criteria are met. The performance criteria are determined based on the targets set in Compensa's business plan for the year and they are directly linked to Compensa's financial performance, promoting effective risk management and do not encourage excessive risk taking. Performance benefits paid correlate with the meeting of the performance criteria.

The principles for the remuneration and supplementary benefits of the members of the Supervisory Board are approved by the shareholder of Compensa.

B.2 FIT AND PROPER REQUIREMENTS

B.2.1 Implementation of Fit and Proper Requirements

The Management Board has approved the fit and proper policy. According to the policy, the following persons are subject to fit and proper requirements and assessment:

- persons effectively running the Company;
- key function holders;
- persons having/ performing Key Functions;
- AML officers;
- data protection officer;
- persons involved in the provision of insurance;
- persons involved in product development process.

Specific requirements for each above category have been approved by the Management Board in compliance with Solvency II. In terms of fitness assessment, specific requirements have been defined for each position.

Based on the nature of position and applicable regulatory requirements, specific restrictions of activity are applied.

B.2.2 Assessment of Fit and Proper Requirements

The fit and proper requirements are reviewed when necessary, but at least annually, to make sure that existing requirements remain appropriate given the evolvement of the Company and changes in applicable regulatory requirements.

The fit and proper assessment shall be conducted in the following occasions:

- before appointing a person to the position subject to fit and proper requirements;
- before appointing a person to position for the fixed time period and before the extension;
- immediately after one year has passed since the last assessment;
- if there is a change in circumstances that affect or may affect the ability of the person to meet the fitness and propriety requirements

The fit and proper assessment upon the new recruitments must be conducted before the appointment of the person subject to assessment. Full assessment includes the following process stages:

- preparing the job description and specification, which includes all requirements the person subject to assessment is expected to comply with;
- collection of necessary information and documents;
- performing the fitness and propriety analysis with relevant conclusions.

Competent persons and bodies have been appointed to carry out fit and proper assessment. The person subject to assessment shall be expected to comply with the fit and proper requirements during the entire term of office or duration of employment or other contractual relationship with the Company.

The fitness and propriety of the Supervisory Board and Management Board members shall be reassessed upon the extension of their term of office. The fitness and propriety of other persons subject to assessment shall be reviewed once in a year by requesting the persons to reconfirm the information previously submitted in the fit and proper assessment and to supplement it if necessary.

B.3 RISK MANAGEMENT SYSTEMS

Compensa, as a financial services provider, needs to take risk deliberately in order to provide an adequate return and serve its stakeholders. Therefore, any business decision affecting return also impacts risk issues. It is the responsibility of the Management Board to make sure that all risk issues are appropriately reflected in the strategic decision making process.

On a daily basis, risk management is supported by the practice of granting rights and powers to specific individuals and the ICS. At least once a year, the Company carries out a comprehensive risk inventory process and, concurrently, an assessment of the effectiveness of the ICS. Most of Compensa employees have a long-term industry experience, which ensures good knowledge of the insurance products, processes and software used.

Within Compensa several processes and procedures are in place to perform the risk management in a group-wide consistent approach. The overall risk management includes the following steps:

- the risk identification;
- risk measurement;
- risk analysis and risk treatment;
- risk management decision and execution;
- risk monitoring;
- risk reporting.

In this context, it is important to note that this is not a strictly sequential process, but a control cycle, which involves feedback and feed forward loops. In addition, a parallel quality assurance and control process to all stages of the risk process is applied.

The following processes support the risk management:

- Risk Bearing Capacity process (quantitative risks)
- SCR Calculation (quantitative risks);
- Risk Inventory (qualitative approach);
- ORSA.

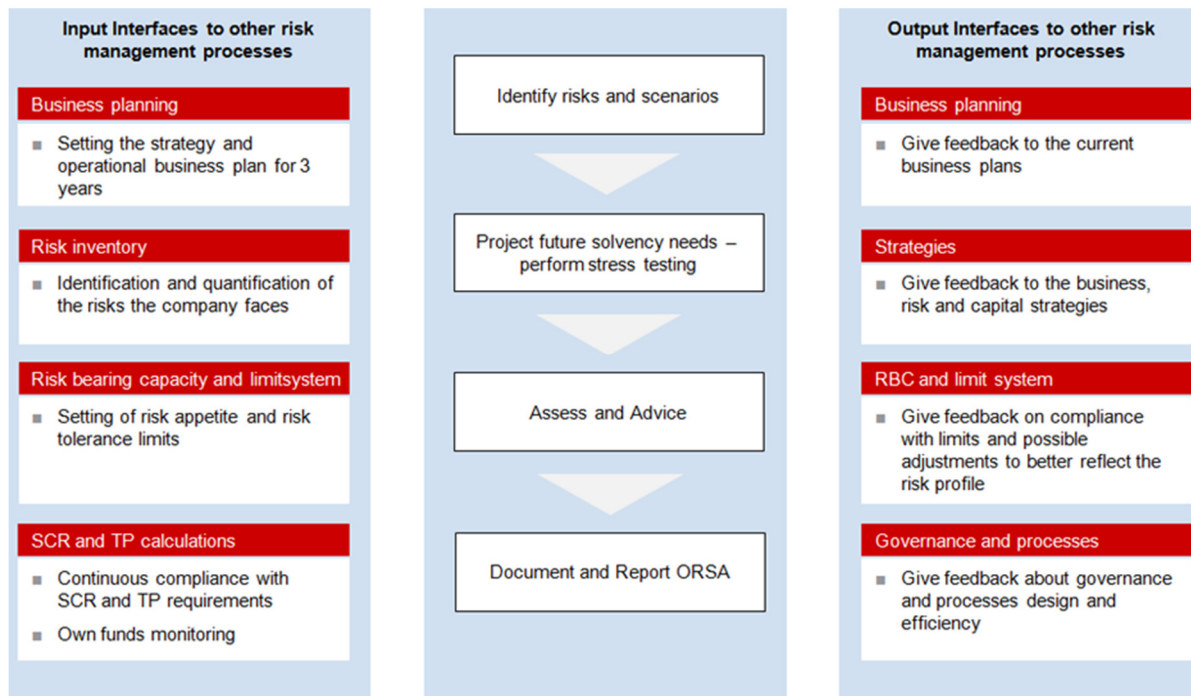
B.3.1 ORSA Process

The ORSA is a continually operating process that provides assurance that the risk situation is taken into account in the decision making process of the Company in line with its risk strategy. ORSA provides the Management Board with appropriate assessment of whether Compensa's risk management and solvency position is adequate, and likely to remain so in the future.

The ORSA is an all-encompassing procedure connecting several processes from business planning to day-to-day risk management. The results and findings of central risk management processes and procedures form the basis for an ORSA in the Company. The main input interfaces, which flow into the ORSA are - business and risk strategy and operational business plans - these elements form the main prerequisites for ORSA.

Other input interfaces are connected with the risk management processes and provide the risk profile assessment - Risk Inventory (including - adequacy assessment of evaluation measures, ICS), Risk Bearing Capacity (RBC) process, Solvency Capital Requirement (SCR), Minimum Capital Requirement (MCR) and technical provisions calculations. Chart 2 gives an overview of these ORSA process in the Company.

Chart 2. Overview of these ORSA process



B.3.2 Risk Identification

The aim of Risk Identification is to expose, detect and document all possible sources of risks, which could affect the achievement of Compensa objectives.

Risk identification has to be performed on a regular basis, at least once a year. It includes the review of existing risks and sources that might have changed as well as the detection and documentation of new sources of risks that have emerged. The results of the risk identification process have to be recorded and documented. The major risk identification are taking place the following processes:

- Risk Inventory;
- ICS;
- ORSA.

B.3.3 Risk Measurement

An essential prerequisite for the risk handling and decisions of the Management Board is the measurement of all risks identified. This includes also the evaluation of the materiality. In this process, the various risk types are classified to the defined risk categories. On this basis different assessment methods for each risk type in line with the proportionality principle are used.

B.3.4 Risk Analysis and Treatment

After the risk is measured, either quantitatively or qualitatively, and the materiality of risk is stated, an effective risk handling has to be performed. Therefore measures and mechanisms have to be assessed for the change of the risk situation. The main possibilities of the risk treatment as part of the risk management are:

- risk avoidance;
- risk mitigation;
- risk transfer;
- risk acceptance.

B.3.5 Risk Decision and Execution

In the risk management process a broad range of risk decisions need to be taken and the decision has to be executed by the responsible unit.

Management decisions that substantially affect the risk structure need to be supported by sufficient analysis regarding the impact on the business and the risk situation. After the decisions are taken to handle the risks, the execution of the decision has to be implemented by the responsible unit in a prompt and efficient manner.

B.3.6 Risk Monitoring

Risk monitoring has to be divided into two different areas:

- a) On the one side, risk monitoring refers to the process of ensuring that the risk profile of Compensa remains in line with risk preferences and the risk strategy at all times. This control information can be derived from a regular comparison of the target and actual situation. The target situation is defined by the limits assigned.
- b) On the other side, risk monitoring refers to the follow-up process during the implementation of decisions for risk-handling pointed out before. In that case risk monitoring aims to control the effective and timely implementation of action plans that were decided on.

B.3.7 Risk Reporting

The main steps in risk management process described above are addressed in a comprehensive set of reporting products, both ex ante as a basis for decisions and ex post for review/follow-up purposes. Risk reporting is performed by Risk management function.

The risk reporting includes both regular reports as well as ad hoc reports. While the regular reports are defined out of the standard processes, the ad hoc reports are provided in cases, where risks are realized unexpectedly.

All major processes and procedures are documented and reported to management board and to VIG.

B.4 INTERNAL CONTROL SYSTEM

Company has to comply with the requirements of VIG Group ICS policy, and local ICS policies should extend the VIG policy to company specific issues.

The internal control system is a central element integrated in the operational and organizational structure of Compensa. There are internal regulations developed and implemented by the Company to overarch roles and responsibilities with respect to ICS covering all levels of Compensa and ranging from responsibilities being part of the day-to-day business to responsibilities within the ICS assessment process, including Management board, Key functions, Internal Audit, Heads of Departments and single employees.

The ICS is a continually operating process that provides an appropriate control environment with effective controls. The control environment must be well-based on the organizational and operational structure, with clear communication and monitoring procedures.

The internal control function is strongly supported by Compliance function, Actuarial function and Internal audit function.

B.4.1 Implementation of the Actuarial Function

The Actuarial Function in Compensa is composed of Actuarial Function Holder and Actuarial Function Executives. The tasks are allocated in such a way that the risk of the conflicts of interest from inappropriately allocated responsibilities is minimized. Therefore, employees performing the actuarial function shall not be directly involved in the activities that are subject to the control by the actuarial function.

However, employees performing the actuarial function may have general supervisory or management responsibilities of the Insurance Technical Services Department. The actuarial function is expected to provide quality assurance with a view to safeguarding that certain control tasks are based on expert technical actuarial advice.

The actuarial function should report on an annual basis to the Management Board. This report should document all the tasks that have been undertaken by the actuarial function and their results, findings and recommendations.

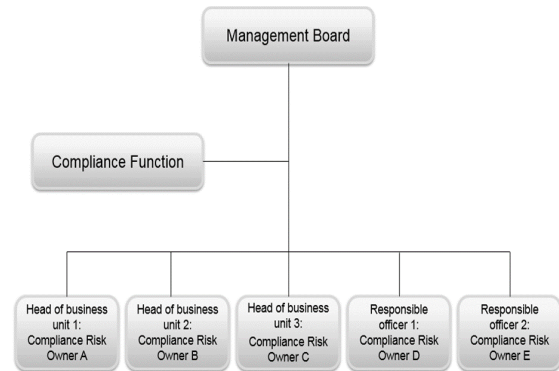
B.4.2 Implementation of the Compliance Function

Compliance Function is part of the compliance organization (chart 3), which aims to ensure the Company’s compliance with applicable regulatory requirements.

The Compliance Function operates independently from the operational business which is represented by Compliance Risk Owners who are accountable for managing compliance risks and ensuring compliance in their operational fields (1st line of defence).

The heads of departments and other appointed responsible officers are regarded as owners of compliance risks.

Chart 3



The final decision-making power as regards compliance issues as well as the ultimate responsibility for the compliance risk assumed by the Company rest within the Management Board.

B.4.3 Implementation of the Internal Audit Function

Internal audit function is the third line of defence of the risk management system, providing independent, objective assurance and consulting services designed to add value and improve the appropriateness and effectiveness of risk management, ICS as well as other elements of the Governance System.

The IA function performs its service with professional care, following the International Professional Practices Framework (IPPF) for Internal Auditing (containing the International Standards of Internal Auditing and Code of Ethics for internal auditors) and with minimal disruption to Compensa operations.

Internal Audit is authorized by Supervisory Board to audit all areas of the business with full access to all information, records and staff. All Compensa staff, committees and the Board, assist the IA by providing any information required to fulfil the function’s role.

The IA is completely independent from the Management Board, ensuring the function’s impartiality is not impaired. Internal Audit reports highlight any significant control failings or weaknesses identified and the impact they have had, or may have and the actions and timings, which management have agreed to take to rectify them.

Internal Audit prepares regular reports to the Audit Committee/Supervisory Board, providing a balanced assessment of the effectiveness of the Company’s risk management and internal control systems.

Required by Standards external assessment of Internal Audit quality was completed in 2019 by Deloitte.

B.5 OUTSOURCING

B.5.1 Outsourcing Policy

The Company may outsource its activities and functions to third parties following the “Outsourcing Policy” approved by the Management Board.

The Company’s “Outsourcing Policy” describes the outsourcing process and detailed requirements applicable to outsourcing.

The outsourcing process can be divided into the following stages:

- Function or activity assessment, i.e. defining whether the involvement of third party in the Company's activities or functions is regarded as outsourcing (critical/important or non-critical outsourcing)
- Outsourcing needs' analysis
- Outsourcing risk analysis
- Assessment and selection of service provider
- Approval of outsourcing and notification to Financial Supervision Authority
- Negotiation and conclusion of outsourcing agreement
- Registration of outsourcing
- Regular oversight and control over the outsourced activity or function
- Business continuity planning

Depending on the type of outsourcing and the value of the contract, the ultimate decision regarding the approval of outsourcing and service provider shall be made by the Management Board, Supervisory Board or responsible member of the Management Board together with respective country manager.

B.5.2 Outsourcing of Critical or Important Functions and Activities

The Company has not outsourced any critical or important functions or activities in any jurisdiction.

B.6 ANY OTHER INFORMATION

The system of governance is assessed as adequate to the nature, scale and complexity of the risks inherent in the Company's business.

C RISK PROFILE

Compensa is mainly exposed to underwriting risk of life and health business, and risks related to investment activity and environment. Additionally the Company is exposed to counterparty default risk, concentration risk, operational, strategic and reputational risk.

The Company generally accepts those risks that directly inherent to its insurance business.

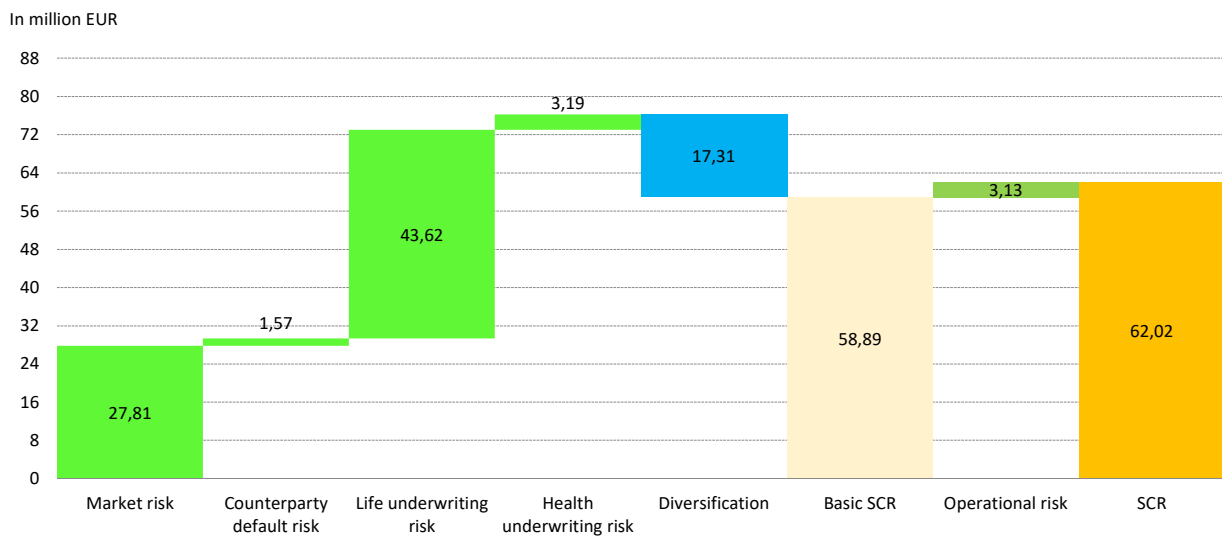
In the 2019 there were no significant changes in the structure of the risk profile.

The Company's liabilities for the policyholders have classical life risks, therefore quantitative risks (market, counterparty default, life underwriting, and health underwriting and operational risks) are calculated with standard solvency capital model.

The overall responsibility of the risk assumed by Compensa resides with the Management Board.

Summary of the Company risk profile is provided in the chart 3.

Chart 3. Risk profile at 31.12.2019



C.1 UNDERWRITING RISK

Life underwriting risk arises from life insurance and reinsurance obligations, in relation to the perils covered and the processes followed in the conduct of the business.

Health underwriting risk is the risk arising from health insurance and reinsurance obligations, in relation to the perils covered and the processes used in the conduct of business.

Underwriting risk is major risk for the Company. Underwriting risk stems mainly from the mortality, longevity, expense, surrender and health risks.

Underwriting is one of the most important processes in the Compensa. It is performed with a purpose of avoiding inappropriate losses of Compensa and anti-selection. The Company has in place an adequate procedure and methodology for the risk acceptance. All risks are assessed in accordance with the policy established by Compensa.

The Company has reinsurance cover for extraordinary risk. The reinsurance treatment is concluded with VIG Re, VIG Holding and Munich Re. Underwriting methodology employed by the Company is also approved by the (top-rated) reinsurance company Munich Re.

The size of the underwriting risk is dependent on the test including a massive lapse.

Life lapse risk is the risk of loss, or of adverse change in the value of insurance and reinsurance liabilities, resulting from changes in the expected exercise rates of policyholder options. Future profit has a significant impact on technical provisions and leads to higher Mass Lapse SCR. By the Company assessment the life mass lapse risk shocks assessment assumptions are conservative (at too high levels), taking into account the nature of the portfolio, therefore there is an inherent (equity) buffer for the life risk in the SCR.

The Company has reinsurance coverage for the mitigation of mass lapse risk with Munich Re. Compensa increased that cover since 01.01.2019 to 15 million euros and due to that the underwriting risk did not increase in 2019 although the business itself increased.

C.2 MARKET RISK

Market risk arises from the level or volatility of market prices of financial instruments. Exposure to market risk is measured by the impact of movements in the level of financial variables such as stock prices, interest rates, immovable property prices and exchange rates.

Main drivers of the market risk are interest, equity, spread risk.

In one year market risk increased by 9%. Increase in market risk is due to increase of the business.

The Company has an effective asset-liability management, so that the major part of the remaining market risk stems from the spread risk. The spread risk arises from the sensitivity of the value of assets, liabilities and financial instruments to changes in the level or in the volatility of credit spreads over the risk-free interest rate term structure.

The investments and risks resulting from investments are managed according to the annual IRS, which is reviewed at least once a year and approved by the Supervisory Board. The management of financial assets shall be organised by the responsible member of Management Board appointed by the Supervisory Board of Compensa. The Management Board shall discuss the matters related to investment activities at each meeting. The report on investments and investment is presented to Supervisory Board quarterly.

To mitigate the market risk Compensa has conservative investment strategy, following the prudent person principle. The Prudent Person Principle requires that assets held to cover technical provisions, are invested in a manner appropriate to the nature and duration of those liabilities.

The primary goal of the Investment Strategy is to ensure adequate coverage of insurance obligations, reflecting proper Asset-Liability Management targets from various perspectives (duration, currencies, etc.) and to reach financial targets and stable investment returns for the insurance company and its portfolio.

Compensa aims to match asset cash flows to the liability profile by maturities. However, taking into account long maturities of liabilities, Compensa has to find trade-off between credit risk, liquidity risk and market risk.

Compensa's Asset-Liability Management policy sets guidelines for monitoring and analysis of assets-liabilities match and reporting of the information derived from the analysis. Results are taken into account while making operational investment decisions and they also form an essential focal point for establishing Investment Risk Strategy for the future periods. IRS for 2020 remains conservative with bonds as a main asset class to guarantee stable returns and lower volatility. However, due to very low fixed income interest rate environment, the limit for real estate asset class in the strategic asset allocation in IRS 2020 has been increased from previous 5% to 8% of total volume of assets under management.

Compensa investment policy outlines its investment strategy and the principles of investing into different asset classes, and principles of performing risk analyses and exercising control. Defined limits in the strategy have to be followed and monitored continuously. This includes an ex-ante as well as an ex-post consideration. The Company invests only in those assets, for which it can recognize, measure, monitor, manage and control the related risks accordingly with its own means.

Compensa has long liabilities with financial guarantees for policyholders and the Company has in the investment activity to take into account the characteristics of liabilities for the policyholders, therefore the Compensa has also relatively high market risk.

C.3 CREDIT RISK

Credit risk is the risk of loss or the risk of unpredictable changes in the Company's financial position that results from fluctuations in the credit ratings of those securities issuers, transaction counterparties and debtors with whom Compensa comes into contact in the framework of counterparty insolvency risk or concentration risk.

Compensa's credit risk exposures arise mainly from investment in debt securities, deposits and reinsurance. Compensa has entered into a reinsurance contract with VIG Re and also a proportional accident reinsurance contract with the parent company VIG Holding. The credit ratings of both reinsurers are A+ by Standard & Poor's. Compensa does not consider the credit risk arising from reinsurance to be high.

Investment-related credit risks are managed through the investment policy, which outlines the limits for investments in debt securities. Compensa monitors and analyses the changes in the ratings of debt securities held consistently with due care and makes appropriate changes to its portfolio as and when necessary. To describe credit risk company takes into account: credit rating, concentration risk and investment per single issuer limits.

C.4 LIQUIDITY RISK

Liquidity risk is the risk that the Company will not be able to realize the investments and other assets to meet its financial liabilities as and when necessary.

Compensa performs, on a quarterly basis, cash liquidity and portfolio liquidity forecasts. These forecasts demonstrate the Company has sufficient liquid assets to meet its financial obligations during expected business conditions and in times of stress.

Liquidity risk is measured and monitored using business cash forecasts and portfolio liquidity forecasts. These allow Compensa to manage both its short-term liquidity requirements and the long-term development of its liquidity requirements simultaneously.

The total amount of the expected profit included in future premiums is 99 million euros as of 31.12.2019.

C.5 OPERATIONAL RISK

Operational risk is the risk of loss resulting from inadequate or failed internal processes, personnel activities or systems, or external events. Operational risk includes legal risks and excludes strategic and reputational risks.

General principles of operational risk management are defined in the "Operational risk policy" and basis of reporting operational risk events are described in the "Operational risk events reporting guideline".

Operational risk management is part of the day-to-day risk management activities of any department of Compensa. The operational risks can arise in every operating activity, the Company follows the approach that operational risk management is not the task of one single department, but in the responsibility of each department within their own operational area.

In order to support the operational risk management and the monitoring of operational risks, Compensa uses the following two risk management processes – Internal Control System and Risk Inventory.

The goal of these two processes is the identification and evaluation of operational risks, the evaluation of the adequacy of the control environment as well as the identification and evaluation of risk mitigating.

The Company also conducts regularly business continuity test to valid business continuity plans and avoid significant operational losses.

C.6 OTHER MATERIAL RISKS

C.6.1 Counterparty Default Risk

Counterparty default risk is the risk of loss, or adverse change in the value of assets and financial instruments related to the unexpected default of counterparties and debtors, and measured over the forthcoming twelve months.

The scope of the counterparty default risk includes risk-mitigating contracts, such as, trade receivables and receivables from intermediaries, as well as any other credit exposures, which are not covered by spread risk (e.g money into account).

Counterparty default risk is assessed during Risk Inventory process by members of the Management Board.

C.6.2 Strategic Risk

Strategic risk is the risk of adverse business development related to poor business and investment decisions, or to inadequate communication and implementation of goals, or to a lack of adjustment capacity to changes in the economic environment, or to conflicting business objectives.

Strategic risk is assessed during Risk Inventory process by members of the Management Board.

C.6.3 Concentration Risk

Concentration risk can arise out of several activities such as investments or underwriting and the Company assesses also know-how concentration risk.

Know-how concentration risk is the risk that important tasks are carried out by an individual with exclusive knowledge or skills in his or her area.

Compensa has limits for the concentration risk in the investments and underwriting policies. Investments have to be diversified with respect to issuers or issuer groups, regions or regarding one single investment to avoid concentration risks.

Concentration risk in investments is managed by the department of Financial and Investment Services. Concentration risk in underwriting is managed by the Insurance Technical Services Department.

C.7 RISK SENSITIVITY AND STRESS TESTING

C.7.1 Risk Sensitivity

Sensitivity analysis (single factor stresses) helps to understand, how the solvency position reacts on changes to input parameters. Therefore within the framework of ORSA the capital model is regularly tested for several sensitivities. The following sensitivity analyses conducted in the ORSA 2019:

- change in interest rate curve;
- change in equities
- change in bonds spreads
- rating downshift;
- change in life lapse rate;
- change in disability rate;
- change in expenses.

Sensitivity analysis showed that there are no risk factors stresses that would cause the drop of solvency coverage ratio below the Solvency II requirement of 100%.

Company SCR is sensitive to financial and legal environmental changes and to changes of the technical provisions issues. The Company is aware of those risks and the management constantly keeps those risks under observation.

C.7.2 Stress Testing

Stress tests aim to check the vulnerability of the Company to predefined scenarios, where the single shocks should be the consequence of extraordinary, but still plausible events. Following scenarios were analysed in ORSA 2019:

- extraordinary growth of new business in Lithuania;
- discontinuation of Estonian 2-nd pillar pension premium payments from 2020 onwards;
- continuation of low interest environment.

The solvency coverage ratio did not fall below the Solvency II requirement of 100% in 2020-2022.

The biggest effect to the Company's solvency coverage ratio is expected from 'low interest rate environment' scenario.

Company continues active Asset-Liability matching, and monitoring of developments on the market. Compensa is following the ECB interest curve on daily basis, financial situation monthly and development of the SCR and OF on quarterly basis to have a clear capital plan in the event of the worse scenario

C.8 ANY OTHER MATERIAL INFORMATION

There is no any other material information to report.

D VALUATION FOR SOLVENCY PURPOSES

D.1 ASSETS

Purchases and sales of financial assets are recognized using settlement date accounting. A financial asset is de-recognized on the day that it is transferred by the Company. Depending on the purpose of acquisition and management's intentions, financial assets are classified into the following categories:

- financial assets at fair value through profit or loss;
- loans and receivables;
- held-to-maturity investments;
- available-for-sale financial assets.

D.1.1 Financial assets at fair value through profit or loss

Financial assets at fair value through profit or loss include financial assets held for trading (i.e. assets acquired principally for the purpose of selling or repurchasing in the near term; assets part of a portfolio of identified financial instruments that are managed together; or derivative financial instruments that are not hedging instruments) as well as other financial assets that are designated as financial assets at fair value through profit or loss upon initial recognition. Financial assets of this category are recognized initially at their fair value excluding transaction costs. After initial recognition, financial assets of this category are measured at fair value and any gains/losses on changes in fair value are recognized in profit or loss in the period in which they arise.

A financial asset may be designated as at fair value through profit or loss when doing so reduces a measurement or recognition inconsistency. All financial assets at fair value through profit or loss that are recognized in these financial statements were designated to that category upon initial recognition.

The fair value of a listed security is determined based on the price of the most recent transaction conducted with that security on the stock exchange. The fair value of an unlisted security that is traded in an active market is determined based on the price of the most recent transaction conducted with it (assuming the transaction was conducted on market terms). If the price is not reliable, the position is re-measured to fair value using generally accepted valuation techniques and all information available on the fair value of the investment. Unlisted debt securities for which there is no active market are discounted using a discount rate equal to market rates of return that also reflects the risk of the issuer.

Solvency II Reporting: no difference to Standard Reporting

D.1.2 Loans and receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. Loans and receivables are recognized initially at fair value plus transaction costs. After initial recognition, loans and receivables are accounted for at amortised cost using the effective interest rate method.

The effective interest rate is the rate that exactly discounts estimated future cash flows through the expected life of the financial instrument to the net carrying amount of the financial asset or financial liability. When calculating the effective interest rate, cash flows are estimated considering all contractual terms of the financial instrument but not future credit losses.

The calculation includes all fees and points paid or received between parties to the contract, transaction costs and all other premiums and discounts. This method is used for recognizing interest income on the receivable in subsequent periods. Any impairment losses are recognized in income statement within Net fair value gain/loss on investments at fair value through profit or loss.

Solvency II Reporting: for Solvency II reporting purposes the item "Loans and receivables" is divided into – Loans (with interests), Receivables from policyholders and intermediaries, Other receivables, Term deposits (with interests) and Any other assets, not elsewhere shown.

Also the interests of held-to-maturity investments and available-for-sale financial assets are included in the underlying assets for corresponding asset class items. Receivables from policyholders and intermediaries are divided into two parts:

- Receivables from policyholders and intermediaries includes all overdue receivables;
- Any other assets, not shown elsewhere includes all other non- due receivables from policyholders and intermediaries.

Table 5 discloses the split of IFRS item Loans and receivables by Solvency II items.

Table 5. Loans and receivables (in EUR thousand)

IFRS item	IFRS value	Solvecy II items	Solvecy II value
Loans and receivables	35 957	Term deposits (w ith interests)	13 595
		Loans (w ith interests)	15 277
		Receivables from policyholders and intermediaries	390
		Other receivables	1 385
		Debt securities (interests w ith underlying asset)	3 117
		Any other assets, not elsew here show n	49
Total	35 957	Total	33 813

D.1.3 Held-to-maturity investments

Held-to-maturity investments are non-derivative financial assets with fixed or determinable payments and fixed maturity that the Company has the positive intention and ability to hold to maturity. Held-to-maturity financial investments are initially recognized at fair value and are subsequently measured at amortised cost using the effective interest rate method.

Solvency II Reporting: reported in market value (with interests), reported value 72 432 thousand euros vs Standard Reporting 70 332 thousands euros as of 31.12.2019.

D.1.4 Available-for-sale financial assets.

Available-for-sale financial assets are those non-derivative financial assets that the Company intends to sell immediately or in the near term and that are not classified to any of the above categories. Available-for-sale financial assets are recognized initially at fair value. After initial recognition, available-for-sale financial assets are measured at fair value without any deduction for transaction costs that may be incurred on sale or other disposal.

Solvency II Reporting: reported in market value (with interests), reported value 141 288 thousands euros vs Standard Reporting 147 262 thousands euros as of 31.12.2019.

As a rule, the basis for determining fair value is the market price of the financial asset in an active market. If this is not available, fair value is established using generally accepted valuation techniques. Investments in equity securities that do not have a price in an active market and whose fair value cannot be measured reliably using other valuation techniques and derivatives that are linked to and must be settled by delivery of such equity instruments are measured at cost less any impairment losses.

D.1.5 Deferred tax assets

A deferred tax asset represents the amount of income tax that can be used to cover the income tax expense on future taxable profits and it may be recognized in the balance sheet. A deferred tax asset is recognized to the extent that it is probable that future taxable profit will allow the deferred tax asset to be utilized. Future taxable profit and the extent to which the deferred tax asset can be utilized are estimated based on management's medium term business plan, which is based on management's expectations and best estimates that are believed to be reasonable under the circumstances.

Solvency II Reporting: no difference to Standard Reporting.

D.1.6 Deferred Acquisition Cost (DAC)

Accrual accounting and deferring implies time wise matching (synchronization) of income and expenses: an incurred cost is capitalized and does not become an expense until it is recognized in the financial statements of the Company. In an accounting sense, it is the amortization of that cost, and not the original cost itself, that becomes the expense. Hence, certain costs, which are incurred to acquire insurance contracts should not be recognized as an expense in the accounting period in which they are incurred but should be capitalized as an asset on the balance sheet and gradually amortized over the lifetime of the insurance contracts.

DAC represents the “un-recovered investment” in the policies issued and are therefore capitalized as an intangible asset to match costs with related revenues. Over time the acquisition costs are recognized as an expense that reduces the DAC asset. The process of recognizing the costs in the income statement is known as amortization and refers to the DAC asset being amortized or reduced over a number of years.

Solvency II Reporting: Solvency II is based on an estimation of future cash flows. Deferred acquisition costs are based on a cash outflow that took place in the past. The (future) premiums may indeed include an expense charge to cover these acquisition costs; this is then reflected in the determination of the technical provisions. Therefore, a deferred acquisition cost is stated with zero in the Solvency II balance sheet.

Reported value of DAC asset in Standard Reporting is 3 299 thousands euros as of 31.12.2019.

D.1.7 Differences from local GAAP

In the table 6 is the summary of differences in asset valuation between local GAAP (IFRS) and Solvency II reporting.

Table 6. Differences in asset valuation between local GAAP (IFRS) and Solvency II reporting (thousands euros).

Assets	Solvency II	Statutory accounts (IFRS)
Deferred acquisition costs	0	3 299
Intangible assets	0	1 418
Deferred tax assets	33	33
Property, plant & equipment held for own use	1 623	1 623
Investments	275 092	263 130
Holdings in related undertakings, including participations	12 182	11 481
Equities	1 435	1 435
Bonds	231 972	220 711
Collective Investments Undertakings	15 908	15 908
Deposits other than cash equivalents	13 595	13 595
Assets held for index-linked and unit-linked funds	80 617	80 617
Loans & mortgages	15 277	15 049
Reinsurance recoverables from:	370	370
Non-life and health similar to non-life	0	0
Life & health similar to life (excluding index & unit linked)	370	370
Insurance & intermediaries receivables	390	3 771
Receivables (trade, not insurance)	1 385	1 385
Cash and cash equivalents	9 217	9 217
Any other assets, not elsew here show n	49	0
Total assets	384 054	379 912

D.2 TECHNICAL PROVISIONS

D.2.1 Valuation for Solvency Purposes

D.2.1.1 Summary of technical provisions (TP) as of 31 December 2019

Technical provisions are calculated as the sum of the best estimates (BE) and the risk margin (RM).

Table 7. Technical provisions by line of business (in EUR thousand)

	2019				2018			
	BE	RM	Sum	Re-insurance	BE	RM	Sum	Re-insurance
Medical expenses	5 635	250	5 884	0	6 102	156	6	-
Income protection	48	4	52	-0	60	2	62	- 1
Total non-life	5 683	254	5 936	-0	6 162	158	6	- 1
Life insurance with profit sharing	202 781	17 025	219 806	-1 294	144 239	20 034	164 274	- 1
Unit linked life insurance	324	19 810	20 134	-1 250	2 485	1 188	14 365	- 946
Other life insurance	21 246	617	21 863	-126	8 114	1 127	9 241	- 76
Total life	224 351	37 452	261 803	-2 670	154 838	33 041	187 879	- 2

D.2.1.2 Methodology of valuation of technical provisions

D.2.1.2.1 Life insurance best estimate

Best estimate of obligations arising from life insurance contracts is calculated by projecting future cash flows related to the insurance contracts and discounting them with the curve of risk free discount rates. The calculations are performed for each in force policy individually.

Compensa uses the deterministic approach in calculation of life insurance best estimates. As a simplification, it is assumed that the value of options and guarantees (such as guaranteed surrender value, guaranteed annuity option) does not have a material impact on the value of the obligations. Compensa also uses a simplified approach in modelling policyholder bonuses. The bonuses are allowed for by making an adjustment to the discount rate curve. For the purpose of the 2019 valuation, considering the current very low interest rate environment, this adjustment is zero i.e. the assumption is made that no policyholder bonuses will be paid on with-profit business in the future.

The methodology allows that per policy technical provisions can be negative (i.e. where future cash in-flows are expected to exceed future cash out-flows). Such results are not set to zero. The technical provision of the insurance liability may be lower than the surrender value of the underlying contract. The calculation of technical provisions is not subject to a surrender value floor.

The provision for life insurance claims is estimated by considering the actually reported claims and the IBNR. Considering that life insurance claims are usually settled without delays the assumption is made that the claims reserve will be paid out within the first year.

Certain simplifications are applied in the calculation of the technical provisions. The simplifications are considered to be in line with the principle of proportionality and are appropriate considering the nature, scale and complexity of the risks.

The most significant guarantee that has an effect on the best estimate is the guaranteed interest for business with profit sharing. Currently, the guaranteed interest significantly exceeds the return implied by the risk free yield curve.

D.2.1.2.2 Non-life insurance best estimates

The claims provision is formed for claims incurred until the balance sheet date. Compensa calculates claims reserve for non-life insurance using standard Chain Ladder (paid) methodology. The projected claims cash flows are discounted with the risk free discount curve.

The premium provision relates to future claim events covered by insurance and reinsurance obligations falling within the contract boundary. Premium provision is calculated using the combined ratio method i.e. the ultimate projected claims and expenses are derived by multiplying the unearned premium reserve by the expected loss ratio and expense ratio. Then the future claims cash flows are projected by applying the claims development assumptions.

Future premiums (non-due part of premium receivables) are subtracted from the unearned premium reserve.

Future cash flows from claims and expenses (including commissions) related to future premiums are estimated separately. The net present value is calculated by discounting the projected cash flows with the curve of risk free discount rates.

D.2.1.2.3 Best estimates of amounts recoverable from reinsurance (RR) – life insurance

Best estimate of the reinsurers share in technical provisions is calculated by directly projecting reinsurance premiums, reinsurers' share in claims and discounting them at risk free interest rate. The resulting provision is adjusted for counterparty default risk.

D.2.1.2.4 Best estimates of amounts recoverable from reinsurance (RR) – non life insurance

The reinsurers share in premium provision and claims provision is calculated by taking into account the expected reinsurers' share in premiums, claims and commissions. The resulting provisions are adjusted for counterparty default risk.

D.2.1.2.5 Risk margin (RM)

The risk margin was calculated using simplified method, which uses approximations of the future SCRs for each future year as specified in Article 58 (a) of Delegated Act. For health insurance the whole SCRs for each future year are projected.

For life insurance individual SCR sub-modules are projected using risk drivers and taking into account the effect of diversification. The risk drivers are based on the applicable assumptions on the maturity and run-off pattern of the obligations.

The risk margin was calculated separately for unit-linked business and non unit-linked business.

D.2.1.3 Assumptions

D.2.1.3.1 Assumptions derived from external data

The input of the model needs assumptions, some of which are beyond the Company's control, such as e.g. interest curves. The Company considers available external data, VIG guidance and information from the regulator in setting these assumptions.

D.2.1.3.2 Assumptions derived from internal data

Due to quite young portfolio and modern administration/database system the majority of portfolio data are available. Most of the insurance portfolio specific assumptions are based on the internal data sources and are adjusted to reflect expected future trends and changes.

The key life insurance assumptions are as follows:

- unpaid premium ratio;
- proportion of policies surrendered (without surrender value);
- proportion of policies surrendered (with surrender value);
- surrender value assumption (proportion of the reserve surrendered);
- loss ratio of riders;
- mortality rate;
- kick-back revenue;
- growth of unit prices
- discount rate.

Key non-life assumptions:

- ultimate loss ratio;
- expense ratio;
- claims development factors (paid);
- claims settlement expense ratio;
- discount rate.

D.2.1.4 Changes in assumptions

The differences in assumptions are due to changes in experience caused by a stable growth of the portfolio.

There were no significant changes in the assumptions in comparison with prior year. Mainly decreased mortality rates and disability rates due to difference between actual rates and expected rates.

There were no major changes in the products or distribution channels during the year.

D.2.1.5 Uncertainty associated with the amount of technical provisions

The key assumptions associated with the key risks related to technical provisions are:

- surrender assumptions;
- interest/ discount rate;
- rider loss ratios.

Surrender assumptions are derived based on the Company's experience. Up to date the persistency experience at the Company was stable. However, due to relatively short period of development of insurance markets in the Baltics, it is difficult to predict how the persistency will depend on the impact of various stages of the economic cycles. The Company observes and manages risks related to surrender.

Discount rate fluctuates with the financial markets and cannot be directly controlled by the Company. Therefore they are considered to be uncertain and should be managed by applying appropriate asset liability management techniques.

Rider loss ratio assumptions are also derived based on the Company's experience. Up to date they were relatively stable and not subject to large year-to-year fluctuations.

D.2.2 Differences to the Local GAAP

In the table 8 is the summary of technical provisions (TP) valued under Solvency II and IFRS:

Table 8. Technical provision valued under Solvency II and IFRS (in EUR thousand)

	Solvency II valuation		IFRS valuation		Difference	
	TP	RR	TP	RR	TP	RR
Total health similar to non-life	5 936	-0	8 029	0	-2 092	-0
Life (excluding health and unit-linked)	241 669	-1 420	240 522	0	1 147	-1 420
Unit linked life insurance	20 134	-1 250	80 617	370	-60 483	-1 620
Total	267 740	-2 670	329 168	370	-61 428	-3 040

D.3 OTHER LIABILITIES

D.3.1 Valuation for Solvency Purposes

D.3.1.1 Liabilities to Employees

Payables to employees include the accrued vacation pay liability calculated in accordance with employment contracts and the legislation in force at the reporting date. The vacation pay liability includes associated social security tax and unemployment insurance contributions. The item also includes contractual termination benefits and associated social security tax.

Social security tax includes statutory national funded pension contributions. The Company has no legal or constructive obligation to make any pension or similar payments in addition to payments of social security tax.

D.3.1.2 Other Financial Liabilities

All other financial liabilities (trade payables, other short and long-term liabilities, loans received, debt securities issued) are initially recognized at their fair values and are subsequently measured at their amortized cost using the effective interest rate method. The amortized cost of current financial liabilities generally equals their nominal value; therefore current financial liabilities are measured in the balance sheet at the amount payable. Non-current financial liabilities are initially recognized at the fair value of the consideration received (less transaction costs). In subsequent periods, they are measured at their amortized cost using the effective interest rate method.

Solvency II Reporting: Insurance and intermediaries payables is divided into two parts. On the line "Insurance and intermediary payables" only overdue payables are recognized. Non-due payables are recognized on the line "Any other liabilities, not shown elsewhere". There are no other difference to Standard Reporting.

D.3.1.3 Other Provisions and Contingent Liabilities

A provision is recognized when the Company has a present obligation arising from an obligating event that occurred before the reporting date and derives from a contract or legislation or the Company's established pattern of past practice. It is probable that an outflow of economic benefits will be required to settle the obligation and a reliable estimate can be made of the amount of the obligation but the timing or amount of the obligation are uncertain.

Provisions are recognized based on management's estimates of the expenditure required to settle the present obligation and the time the obligation has to be settled. A provision is recognized in an amount, which according to management's estimates is required to settle the obligation at the reporting date or to transfer it to a third party. A provision is measured at its discounted value (the present value of the expected outflows), unless the effect of discounting is immaterial. Expenses on provisions are recognized in the period in which they are incurred.

Solvency II Reporting: no difference to Standard Reporting.

D.4 ANY OTHER INFORMATION

No additional information is subject of reporting.

E CAPITAL MANAGEMENT

E.1 OWN FUNDS

The objective of capital management is to ensure the Company's sustainable operation and safeguard the interests of policyholders and investors.

The forward-looking capital planning and regular monitoring enable the Company to identify possible decreases in the capital buffer and potential shortfalls sufficiently early. Financial and solvency forecasts, which are made during the planning process and form a part of the Company's ORSA report, are an integral part of capital management. In managing its capital, Compensa also takes into account the changes planned to be made to its own funds

Equity (Own funds) according to IFRS FS as of December 31, 2019 are disclosed in the table 9.

Table 9. Equity (in EUR thousand)

Share capital	11 604
Share premium	9 466
Statutory capital reserve	1 054
Other reserves	14 871
Retained earnings	8 039
Total equity	45 034

In the Solvency II Directive there are characteristics set out for the categorization of own funds items between basic own funds and ancillary own funds, the categorization of own funds items is between Tier 1, Tier 2 and Tier 3. The major part of the Compensa own funds are categorized as Tier 1 (highest quality) and only 0.03% of the own funds are categorized as Tier 3 (the value of net deferred tax assets.)

The Company's own funds categories and values as of December 31, 2019 are disclosed in the table 10.

Table 10 Own funds valued for Solvency II purpose (in EUR thousands)

	Total	Tier 1	Tier 2	Tier 3
Ordinary share capital (gross of own shares)	11 604	11 604		
Share premium account related to ordinary share capital	9 466	9 466		
Reconciliation reserve	84 272	84 272		
Subordinated liabilities	0		0	
An amount equal to the value of net deferred tax assets	33			33
Total	105 375	105 342	0	33

E.1.1 Reconciliation Reserve

The reconciliation reserve equals the total excess of assets over liabilities reduced by the amount of own shares and adjusted by subordinated liabilities. Main differences between equity as shown in the Company's financial statements (IFRS) and the excess of assets over liabilities as calculated for solvency purposes are due to following:

- Investments classified as held to maturity (amortized cost) in IFRS reports are assessed in the market value for the Solvency II reporting purposes;
- Technical provisions calculated for Solvency II purpose are affected by low yields of discounting curve from one hand and expected future profits taken into account in liabilities' cash flows from other hand.

E.1.2 Earnings and Taxation

At 31 December 2019, Compensa's retained earnings amounted to 8 247 thousands euros (31 December 2018: 8 039 euros). The maximum income tax liability that could arise if all of the retained earnings as at

the reporting date were distributed as dividends amounts to 1 919 thousands euros (2018: 2 010 thousands euros). Thus, the amount that could be distributed as the net dividend is 6 328 thousands euros (31 December 2018: 6 029 thousands euros).

The contingent income tax liability has been calculated without taking into account that the profit of the Lithuanian entity is taxed in its domicile when earned.

The contingent income tax liability has been calculated taking into account of the amendment to the Estonian Income Tax Act, effective from 1 January 2018, which regulates the taxation of dividends distributed by resident legal entities on a regular basis.

E.2 SOLVENCY CAPITAL REQUIREMENT AND MINIMUM CAPITAL REQUIREMENT

Under the Solvency II principles, an insurer has to calculate its solvency capital requirement at least once a year on a going concern basis using the standard formula, internal model, or partial internal model. The solvency capital requirement corresponds to the amount of an insurer's own funds, which enables the insurer to meet its obligations under insurance contracts over the next 12 months with 99.5% probability.

The calculation of Compensa' Solvency Capital Requirements is based on the standard formula. The SCR decreased mainly due to life underwriting and reason of that is described in the section C. The results of SCR submodules as of December 31, 2019 are presented in the table 11.

Table 11. Solvency Capital Requirement (in EUR million)

	2019	2018
Market risk	27,81	25,43
Counterparty default risk	1,57	1,60
Life underwriting risk	43,62	46,87
Health underwriting risk	3,19	2,67
Basic solvency capital requirement	58,89	60,04
Operational risk	3,13	2,91
Solvency capital requirement total	62,02	62,96

The minimum capital requirement (MCR), 15.5 million euros, corresponds to the amount of eligible basic own funds, below which there would be unacceptably high risk that the insurer would not be able to fulfil its obligations to policyholders, insured persons and beneficiaries were the insurer to continue its operations.

The input of used by Compensa to calculate the MCR is disclosed in the Annex S.28.02.01.

Minimum and Solvency capital requirement were covered with own funds adequately.

E.3 USE OF THE DURATION-BASED EQUITY RISK SUB-MODULE IN THE CALCULATION OF THE SOLVENCY CAPITAL REQUIREMENT

The Company does not use the duration-based equity risk sub-module in the calculation of the solvency capital requirement.

E.4 DIFFERENCES BETWEEN STANDARD FORMULA AND ANY INTERNAL MODEL

The Company does not use internal model.

E.5 NON-COMPLIANCE WITH THE MINIMUM CAPITAL REQUIREMENT AND NON-COMPLIANCE WITH THE SOLVENCY CAPITAL REQUIREMENT

The Company was compliant with the Minimum capital Requirement and with the solvency capital requirement during the reporting period.

E.6 ANY OTHER INFORMATION

On March 12th, 2020, the Estonian Government has declared an Emergency Situation in Estonia for the first time since regaining independence. The Emergency Situation was declared in order to contain the spread of the virus COVID-19.

The emergency situation has been also declared almost all over the world and current situation has enormous effect on every area in economic, social, etc life.

This report does not reflect the impact of emergency situation directly on the business.

The VIG will start in April an ad-hoc ORSA process on group level in order to determine the current solvency situation and to forecast further development of solvency situation over the planning horizon.

Due to that Compensa will reevaluate its business plan. During the few weeks of emergency situation that have passed so far, it is complicated to make appropriate and reliable assumptions – moreover in situation where the official narratives on risk assessment and mitigation/avoidance measures are changing frequently as well.

According to preliminary assessment the Company solvency position will be maintained above the required level.

Compensa and VIG management activity aim is to provide absolute priority to our clients' interests and safety.

ANNEX

S.02.01.02 BALANCE SHEET

Annex I

S.02.01.02

Balance sheet

		Solvency II value
Assets		C0010
Intangible assets	R0030	0
Deferred tax assets	R0040	33
Pension benefit surplus	R0050	0
Property, plant & equipment held for own use	R0060	1 623
Investments (other than assets held for index-linked and unit-linked contracts)	R0070	275 092
Property (other than for own use)	R0080	
Holdings in related undertakings, including participations	R0090	12 182
Equities	R0100	1 435
Equities - listed	R0110	1 435
Equities - unlisted	R0120	
Bonds	R0130	231 972
Government Bonds	R0140	118 344
Corporate Bonds	R0150	113 628
Structured notes	R0160	0
Collateralised securities	R0170	0
Collective Investments Undertakings	R0180	15 908
Derivatives	R0190	0
Deposits other than cash equivalents	R0200	13 595
Other investments	R0210	0
Assets held for index-linked and unit-linked contracts	R0220	80 617
Loans and mortgages	R0230	15 277
Loans on policies	R0240	
Loans and mortgages to individuals	R0250	
Other loans and mortgages	R0260	15 277
Reinsurance recoverables from:	R0270	-2 670
Non-life and health similar to non-life	R0280	
Non-life excluding health	R0290	
Health similar to non-life	R0300	
Life and health similar to life, excluding health and index-linked and unit-linked	R0310	-1 420
Health similar to life	R0320	
Life excluding health and index-linked and unit-linked	R0330	-1 420
Life index-linked and unit-linked	R0340	-1 250
Deposits to cedants	R0350	0
Insurance and intermediaries receivables	R0360	390
Reinsurance receivables	R0370	0
Receivables (trade, not insurance)	R0380	1 385
Own shares (held directly)	R0390	0
Amounts due in respect of own fund items or initial fund called up but not yet	R0400	0
Cash and cash equivalents	R0410	9 217
Any other assets, not elsewhere shown	R0420	49
Total assets	R0500	381 014

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S.02.01.02
Balance sheet

		Solvency II value
Liabilities		C0010
Technical provisions – non-life	R0510	5 936
Technical provisions – non-life (excluding health)	R0520	
TP calculated as a whole	R0530	
Best Estimate	R0540	
Risk margin	R0550	
Technical provisions - health (similar to non-life)	R0560	5 936
TP calculated as a whole	R0570	
Best Estimate	R0580	5 682
Risk margin	R0590	254
Technical provisions - life (excluding index-linked and unit-linked)	R0600	241 669
Technical provisions - health (similar to life)	R0610	
TP calculated as a whole	R0620	
Best Estimate	R0630	
Risk margin	R0640	
Technical provisions – life (excluding health and index-linked and unit-linked)	R0650	241 669
TP calculated as a whole	R0660	
Best Estimate	R0670	224 027
Risk margin	R0680	17 642
Technical provisions – index-linked and unit-linked	R0690	20 134
TP calculated as a whole	R0700	
Best Estimate	R0710	324
Risk margin	R0720	19 810
Contingent liabilities	R0740	
Provisions other than technical provisions	R0750	
Pension benefit obligations	R0760	
Deposits from reinsurers	R0770	359
Deferred tax liabilities	R0780	0
Derivatives	R0790	0
Debts owed to credit institutions	R0800	0
Financial liabilities other than debts owed to credit institutions	R0810	2 209
Insurance & intermediaries payables	R0820	0
Reinsurance payables	R0830	0
Payables (trade, not insurance)	R0840	1 784
Subordinated liabilities	R0850	0
Subordinated liabilities not in BOF	R0860	0
Subordinated liabilities in BOF	R0870	0
Any other liabilities, not elsewhere shown	R0880	1 247
Total liabilities	R0900	273 338
Excess of assets over liabilities	R1000	107 675

S.05.01.02 PREMIUMS, CLAIMS AND EXPENSES BY LINE OF BUSINESS

Annex I

S.05.01.02

Premiums, claims and expenses by line of business

	Line of Business for: non-life insurance and reinsurance obligations (direct business and accepted proportional reinsurance)								
	Medical expense insurance	Income protection insurance	Workers' compensation insurance	Motor vehicle liability insurance	Other motor insurance	Marine, aviation and transport insurance	Fire and other damage to property insurance	General liability insurance	Credit and suretyship insurance
	C0010	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090
Premiums written									
Gross - Direct Business	R0110	20 437	119						
Gross - Proportional reinsurance accepted	R0120								
Gross - Non-proportional reinsurance accepted	R0130								
Reinsurers' share	R0140	0	61						
Net	R0200	20 437	58						
Premiums earned									
Gross - Direct Business	R0210	18 911	122						
Gross - Proportional reinsurance accepted	R0220								
Gross - Non-proportional reinsurance accepted	R0230								
Reinsurers' share	R0240	0	62						
Net	R0300	18 911	60						
Claims incurred									
Gross - Direct Business	R0310	14 644	45						
Gross - Proportional reinsurance accepted	R0320								
Gross - Non-proportional reinsurance accepted	R0330								
Reinsurers' share	R0340	0	52						
Net	R0400	14 644	-7						
Changes in other technical provisions									
Gross - Direct Business	R0410								
Gross - Proportional reinsurance accepted	R0420								
Gross - Non-proportional reinsurance accepted	R0430								
Reinsurers' share	R0440								
Net	R0500								
Expenses incurred	R0550	3 292	55						
Other expenses	R1200								
Total expenses	R1300								

Annex I

S.05.01.02

Premiums, claims and expenses by line of business

	Line of Business for: non-life insurance and reinsurance obligations (direct business and accepted proportional reinsurance)			Line of business for: accepted non-proportional reinsurance				Total
	Legal expenses insurance	Assistance	Miscellaneous financial loss	Health	Casualty	Marine, aviation, transport	Property	
	C0100	C0110	C0120	C0130	C0140	C0150	C0160	
Premiums written								
Gross - Direct Business	R0110							20 556
Gross - Proportional reinsurance accepted	R0120							
Gross - Non-proportional reinsurance accepted	R0130							
Reinsurers' share	R0140							61
Net	R0200							20 495
Premiums earned								
Gross - Direct Business	R0210							19 033
Gross - Proportional reinsurance accepted	R0220							
Gross - Non-proportional reinsurance accepted	R0230							
Reinsurers' share	R0240							62
Net	R0300							18 971
Claims incurred								
Gross - Direct Business	R0310							14 689
Gross - Proportional reinsurance accepted	R0320							
Gross - Non-proportional reinsurance accepted	R0330							
Reinsurers' share	R0340							52
Net	R0400							14 637
Changes in other technical provisions								
Gross - Direct Business	R0410							
Gross - Proportional reinsurance accepted	R0420							
Gross - Non-proportional reinsurance accepted	R0430							
Reinsurers' share	R0440							
Net	R0500							
Expenses incurred	R0550							3 348
Other expenses	R1200							
Total expenses	R1300							3 348

S.05.01.02

Premiums, claims and expenses by line of business

		Line of Business for: life insurance obligations					Life reinsurance obligations		Total	
		Health insurance	Insurance with profit participation	Index-linked and unit-linked insurance	Other life insurance	Annuities stemming from non-life insurance contracts and relating to health insurance obligations	Annuities stemming from non-life insurance contracts and relating to insurance obligations other than health insurance obligations	Health reinsurance	Life-reinsurance	
		C0210	C0220	C0230	C0240	C0250	C0260	C0270	C0280	C0300
Premiums written										
Gross	R1410		51 849	30 116	1 946					83 911
Reinsurers' share	R1420		1 429	1 307	159					2 895
Net	R1500		50 420	28 809	1 787					81 016
Premiums earned										
Gross	R1510		51 849	30 116	1 946					83 911
Reinsurers' share	R1520		1 429	1 307	159					2 895
Net	R1600		50 420	28 809	1 787					81 016
Claims incurred										
Gross	R1610	2 421	17 891	6 382	474					27 168
Reinsurers' share	R1620	2 328	4	5	59					2 395
Net	R1700	93	17 886	6 378	416					24 773
Changes in other technical provisions										
Gross	R1710		30 646	22 071	-241					52 476
Reinsurers' share	R1720		0	0	0					0
Net	R1800		30 646	22 071	-241					52 476
Expenses incurred	R1900		7 057	9 449	1 206					17 712
Other expenses	R2500									
Total expenses	R2600									17 712

S.05.02.01 PREMIUMS, CLAIMS AND EXPENSES BY COUNTRY

Annex I

S.05.02.01

Premiums, claims and expenses by country

	Home Country	Top 5 countries (by amount of gross premiums written) - non-life obligations					Total Top 5 and home country	
		C0010	C0020	C0030	C0040	C0050		C0060
	R0010		LT	LV				
		C0080	C0090	C0100	C0110	C0120	C0130	C0140
Premiums written								
Gross - Direct Business	R0110		16 055	4 501				20 556
Gross - Proportional reinsurance accepted	R0120							
Gross - Non-proportional reinsurance accepted	R0130							
Reinsurers' share	R0140		61	61				61
Net	R0200		15 994	4 440				20 495
Premiums earned								
Gross - Direct Business	R0210		14 757	4 277				19 033
Gross - Proportional reinsurance accepted	R0220							
Gross - Non-proportional reinsurance accepted	R0230							
Reinsurers' share	R0240		62	62				62
Net	R0300		14 694	4 214				18 971
Claims incurred								
Gross - Direct Business	R0310		11 391	3 298				14 689
Gross - Proportional reinsurance accepted	R0320							
Gross - Non-proportional reinsurance accepted	R0330							
Reinsurers' share	R0340							52
Net	R0400		11 391	3 298				14 637
Changes in other technical provisions								
Gross - Direct Business	R0410		0	0				
Gross - Proportional reinsurance accepted	R0420							
Gross - Non-proportional reinsurance accepted	R0430							
Reinsurers' share	R0440							
Net	R0500		0	0				
Expenses incurred	R0550		2 515	833				3 348
Other expenses	R1200							
Total expenses	R1300							3 348

Annex I

S.05.02.01

Premiums, claims and expenses by country

	Home Country	Top 5 countries (by amount of gross premiums written) - life obligations					Total Top 5 and home country	
		C0150	C0160	C0170	C0180	C0190		C0200
	R1400		LT	LV				
		C0220	C0230	C0240	C0250	C0260	C0270	C0280
Premiums written								
Gross	R1410	16 716	47 260	19 936				83 911
Reinsurers' share	R1420	163	2 619	112				2 895
Net	R1500	16 553	44 640	19 823				81 016
Premiums earned								
Gross	R1510	16 716	47 260	19 936				83 911
Reinsurers' share	R1520	163	2 619	112				2 895
Net	R1600	16 553	44 640	19 823				81 016
Claims incurred								
Gross	R1610	12 098	9 479	5 592				27 168
Reinsurers' share	R1620	113	2 208	78				2 395
Net	R1700	11 985	7 270	5 513				24 773
Changes in other technical provisions								
Gross	R1710	8 769	26 739	16 967				52 476
Reinsurers' share	R1720	0	0	0				0
Net	R1800	8 769	26 739	16 967				52 476
Expenses incurred	R1900	2 204	13 224	2 285				17 712
Other expenses	R2500							
Total expenses	R2600							17 712

S.12.01.02 LIFE AND HEALTH SLT TECHNICAL PROVISIONS

Annex I
S.12.01.02
Life and Health SLT Technical Provisions

		Insurance with profit participation	Index-linked and unit-linked insurance		Other life insurance			Annuities stemming from non-life insurance contracts and relating to insurance obligation other than health insurance obligations	Accepted reinsurance	Total (Life other than health insurance, incl. Unit-Linked)
			C0020	C0030	Contracts without options and guarantees	Contracts with options or guarantees	C0060			
Technical provisions calculated as a whole	R0010									
Total Recoverables from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default associated to TP as a whole	R0020									
Technical provisions calculated as a sum of BE and RM										
Best Estimate										
Gross Best Estimate	R0030	202 781		324			21 246			224 351
Total Recoverables from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default	R0080	-1 294		-1 250			-126			-2 670
Best estimate minus recoverables from reinsurance/SPV and Finite Re - total	R0090	204 075		1 574			21 372			227 021
Risk Margin	R0100	17 025	19 810		617					37 452
Amount of the transitional on Technical Provisions										
Technical Provisions calculated as a whole	R0110									
Best estimate	R0120									
Risk margin	R0130									
Technical provisions - total	R0200	219 806	20 134		21 863					261 803

Annex I
S.12.01.02
Life and Health SLT Technical Provisions

		Health insurance (direct business)			Annuities stemming from non-life insurance contracts and relating to health insurance obligations	Health reinsurance (reinsurance accepted)	Total (Health similar to life insurance)	
		Contracts without options and guarantees	Contracts with options or guarantees					C0160
Technical provisions calculated as a whole	R0010							
Total Recoverables from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default associated to TP as a whole	R0020							
Technical provisions calculated as a sum of BE and RM								
Best Estimate								
Gross Best Estimate	R0030							
Total Recoverables from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default	R0080							
Best estimate minus recoverables from reinsurance/SPV and Finite Re - total	R0090							
Risk Margin	R0100							
Amount of the transitional on Technical Provisions								
Technical Provisions calculated as a whole	R0110							
Best estimate	R0120							
Risk margin	R0130							
Technical provisions - total	R0200							

S.17.01.02 NON-LIFE TECHNICAL PROVISIONS

Annex I
S.17.01.02
Non-life Technical Provisions

		Direct business and accepted proportional reinsurance								
		Medical expense insurance	Income protection insurance	Workers' compensation insurance	Motor vehicle liability insurance	Other motor insurance	Marine, aviation and transport insurance	Fire and other damage to property insurance	General liability insurance	Credit and surety ship insurance
		C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100
Technical provisions calculated as a whole	R0010									
Total Recoverables from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default associated to TP as a whole	R0050									
Technical provisions calculated as a sum of BE and Best estimate										
Premium provisions										
Gross	R0060	4 034	34							
Total recoverable from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty	R0140	0	11							
Net Best Estimate of Premium Provisions	R0150	4 034	23							
Claims provisions										
Gross	R0160	1 600	14							
Total recoverable from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty	R0240		-12							
Net Best Estimate of Claims Provisions	R0250	1 600	26							
Total Best estimate - gross	R0260	5 634	48							
Total Best estimate - net	R0270	5 634	49							
Risk margin	R0280	250	4							
Amount of the transitional on Technical Provisions										
Technical Provisions calculated as a whole	R0290									
Best estimate	R0300									
Risk margin	R0310									

Annex I
S.17.01.02
Non-life Technical Provisions

		Direct business and accepted proportional reinsurance								
		Medical expense insurance	Income protection insurance	Workers' compensation insurance	Motor vehicle liability insurance	Other motor insurance	Marine, aviation and transport insurance	Fire and other damage to property insurance	General liability insurance	Credit and surety ship insurance
		C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100
Technical provisions - total										
Technical provisions - total	R0320	5 884	52							
Recoverable from reinsurance contract/SPV and Finite Re after the adjustment for expected losses due to counterparty default - total	R0330	0								
Technical provisions minus recoverables from reinsurance/SPV and Finite Re - total	R0340	5 884	53							

Annex I
S.17.01.02
Non-life Technical Provisions

		Direct business and accepted proportional reinsurance			Accepted non-proportional reinsurance				Total Non-Life obligation
		Legal expenses insurance	Assistance	Miscellaneous financial loss	Non-proportional health reinsurance	Non-proportional casualty reinsurance	Non-proportional marine, aviation and transport reinsurance	Non-proportional property reinsurance	
		C0110	C0120	C0130	C0140	C0150	C0160	C0170	
Technical provisions calculated as a whole	R0010								
Total Recoverables from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty default associated to TP as a whole	R0050								
Technical provisions calculated as a sum of BE and Best estimate									
Premium provisions									
Gross	R0060								4 068
Total recoverable from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty	R0140								11
Net Best Estimate of Premium Provisions	R0150								4 057
Claims provisions									
Gross	R0160								1 614
Total recoverable from reinsurance/SPV and Finite Re after the adjustment for expected losses due to counterparty	R0240								-12
Net Best Estimate of Claims Provisions	R0250								1 626
Total Best estimate - gross	R0260								5 682
Total Best estimate - net	R0270								5 682
Risk margin	R0280								254
Amount of the transitional on Technical Provisions									
Technical Provisions calculated as a whole	R0290								
Best estimate	R0300								
Risk margin	R0310								

Annex I
S.17.01.02
Non-life Technical Provisions

		Direct business and accepted proportional reinsurance			Accepted non-proportional reinsurance				Total Non-Life obligation
		Legal expenses insurance	Assistance	Miscellaneous financial loss	Non-proportional health reinsurance	Non-proportional casualty reinsurance	Non-proportional marine, aviation and transport reinsurance	Non-proportional property reinsurance	
		C0110	C0120	C0130	C0140	C0150	C0160	C0170	
Technical provisions - total									
Technical provisions - total	R0320								5 936
Recoverable from reinsurance contract/SPV and Finite Re after the adjustment for expected losses due to counterparty default - total	R0330								
Technical provisions minus recoverables from reinsurance/SPV and Finite Re - total	R0340								5 937

S.19.01.21 NON-LIFE INSURANCE CLAIMS

Annex I
S.19.01.21
Non-life Insurance Claims Information

Total Non-Life Business

Accident year / Underwriting year	Z0010	Accident year
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Gross Claims Paid (non-cumulative)
(absolute amount)

Year	Development year											In Current year C0170	Sum of years (cumulative) C0180	
	0	1	2	3	4	5	6	7	8	9	10 & +			
	C0010	C0020	C0030	C0040	C0050	C0060	C0070	C0080	C0090	C0100	C0110			
Prior	R0100											0	R0100	0
N-9	R0160												R0160	0
N-8	R0170												R0170	0
N-7	R0180												R0180	0
N-6	R0190												R0190	0
N-5	R0200	6 506	774	2		0	0						R0200	0
N-4	R0210	5 755	544		0	0							R0210	0
N-3	R0220	6 748	609										R0220	0
N-2	R0230	7 809	956										R0230	0
N-1	R0240	11 049	1 013										R0240	1 013
N	R0250	13 476											R0250	13 476
Total												R0260	14 490	55 243

Annex I
S.19.01.21
Non-life Insurance Claims Information

Gross undiscounted Best Estimate Claims Provisions
(absolute amount)

Year	Development year											Year end (discounted data) C0360		
	0	1	2	3	4	5	6	7	8	9	10 & +			
	C0200	C0210	C0220	C0230	C0240	C0250	C0260	C0270	C0280	C0290	C0300			
Prior	R0100											0	R0100	0
N-9	R0160												R0160	0
N-8	R0170												R0170	0
N-7	R0180					0							R0180	0
N-6	R0190					0							R0190	0
N-5	R0200			-1	0	0							R0200	0
N-4	R0210		2		0	0							R0210	0
N-3	R0220	924	3		0								R0220	0
N-2	R0230	1 067	2										R0230	0
N-1	R0240	1 558	1										R0240	1
N	R0250	1 610											R0250	1 613
Total												R0260	1 614	

S.23.01.01 OWN FUNDS

Annex I
S.23.01.01
Own funds

		Total	Tier 1 - unrestricted	Tier 1 - restricted	Tier 2	Tier 3
		C0010	C0020	C0030	C0040	C0050
Basic own funds before deduction for participations in other financial sector as foreseen in article 68 of Delegated Regulation (EU) 2015/35						
Ordinary share capital (gross of own shares)	R0010	11 604	11 604			
Share premium account related to ordinary share capital	R0030	9 466	9 466			
Initial funds, members' contributions or the equivalent basic own - fund item for mutual and mutual-type un	R0040					
Subordinated mutual member accounts	R0050					
Surplus funds	R0070					
Preference shares	R0090					
Share premium account related to preference shares	R0110					
Reconciliation reserve	R0130	84 272	84 272			
Subordinated liabilities	R0140					
An amount equal to the value of net deferred tax assets	R0160	33				33
Other own fund items approved by the supervisory authority as basic own funds not specified above	R0180					
Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds						
Own funds from the financial statements that should not be represented by the reconciliation reserve and do not meet the criteria to be classified as Solvency II own funds	R0220					
Deductions						
Deductions for participations in financial and credit institutions	R0230					
Total basic own funds after deductions	R0290	105 375	105 342			33
Ancillary own funds						
Unpaid and uncalled ordinary share capital callable on demand	R0300					
Unpaid and uncalled initial funds, members' contributions or the equivalent basic own fund item for mutual and mutual - type undertakings, callable on demand	R0310					
Unpaid and uncalled preference shares callable on demand	R0320					
A legally binding commitment to subscribe and pay for subordinated liabilities on demand	R0330					
Letters of credit and guarantees under Article 96(2) of the Directive 2009/138/EC	R0340					
Letters of credit and guarantees other than under Article 96(2) of the Directive 2009/138/EC	R0350					
Supplementary members calls under first subparagraph of Article 96(3) of the Directive 2009/138/EC	R0360					
Supplementary members calls - other than under first subparagraph of Article 96(3) of the Directive 2009/138/EC	R0370					
Other ancillary own funds	R0390					
Total ancillary own funds	R0400					

Annex I
S.23.01.01
Own funds

		Total	Tier 1 - unrestricted	Tier 1 - restricted	Tier 2	Tier 3
		C0010	C0020	C0030	C0040	C0050
Available and eligible own funds						
Total available own funds to meet the SCR	R0500	105 375	105 342			33
Total available own funds to meet the MCR	R0510	105 342	105 342			
Total eligible own funds to meet the SCR	R0540	105 375	105 342	0	0	33
Total eligible own funds to meet the MCR	R0550	105 342	105 342	0	0	
SCR	R0580	62 023				
MCR	R0600	15 506				
Ratio of Eligible own funds to SCR	R0620	169.9%				
Ratio of Eligible own funds to MCR	R0640	679.4%				

		C0060
Reconciliation reserve		
Excess of assets over liabilities	R0700	107 675
Own shares (held directly and indirectly)	R0710	
Foreseeable dividends, distributions and charges	R0720	2 300
Other basic own fund items	R0730	21 103
Adjustment for restricted own fund items in respect of matching adjustment portfolios and ring fenced funds	R0740	
Reconciliation reserve	R0760	84 272
Expected profits		
Expected profits included in future premiums (EPIFP) - Life business	R0770	99 043
Expected profits included in future premiums (EPIFP) - Non- life business	R0780	
Total Expected profits included in future premiums (EPIFP)	R0790	99 043

S.25.01.21 SOLVENCY CAPITAL REQUIREMENT. STANDARD FORMULA

Annex I

S.25.01.21

Solvency Capital Requirement - for undertakings on Standard Formula

		Gross solvency capital requirement	USP	Simplifications
		C0110	C0090	C0100
Market risk	R0010	27 807		
Counterparty default risk	R0020	1 573		
Life underwriting risk	R0030	43 621		
Health underwriting risk	R0040	3 194		
Non-life underwriting risk	R0050	0		
Diversification	R0060	-17 306		
Intangible asset risk	R0070	0		
Basic Solvency Capital Requirement	R0100	58 890		

Calculation of Solvency Capital Requirement		C0100
Operational risk	R0130	3 133
Loss-absorbing capacity of technical provisions	R0140	0
Loss-absorbing capacity of deferred taxes	R0150	0
Capital requirement for business operated in accordance with Art. 4 of Directive 2003/41/EC	R0160	0
Solvency capital requirement excluding capital add-on	R0200	62 023
Capital add-on already set	R0210	0
Solvency capital requirement	R0220	62 023
Other information on SCR		
Capital requirement for duration-based equity risk sub-module	R0400	0
Total amount of Notional Solvency Capital Requirement for remaining part	R0410	0
Total amount of Notional Solvency Capital Requirements for ring fenced funds	R0420	0
Total amount of Notional Solvency Capital Requirement for matching adjustment portfolios	R0430	0
Diversification effects due to RFF nSCR aggregation for article 304	R0440	0

		Yes/No
		C0109
Approach based on average tax rate	R0590	Yes

Calculation of loss absorbing capacity of deferred taxes		LAC DT
		C0130
LAC DT	R0640	0
LAC DT justified by reversion of deferred tax liabilities	R0650	0
LAC DT justified by reference to probable future taxable economic profit	R0660	0
LAC DT justified by carry back, current year	R0670	0
LAC DT justified by carry back, future years	R0680	0
Maximum LAC DT	R0690	0

S.28.02.01 MINIMUM CAPITAL REQUIREMENT.BOTH LIFE AND NON-LIFE INSURANCE ACTIVITY

Annex I

S.28.02.01

Minimum capital Requirement - Both life and non-life insurance activity

		Non-life activities	Life activities
		MCR _(NL,NL) Result	MCR _(NL,L) Result
		C0010	C0020
Linear formula component for non-life insurance and reinsurance obligations	R0010	1 237	

Non-life activities	Life activities
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		Net (of reinsurance/SPV) best estimate and TP calculated as a whole	Net (of reinsurance) written premiums in the last 12 months	Net (of reinsurance/SPV) best estimate and TP calculated as a whole	Net (of reinsurance) written premiums in the last 12 months
		C0030	C0040	C0050	C0060
Medical expense insurance and proportional reinsurance	R0020	5 634	20 437		
Income protection insurance and proportional reinsurance	R0030	49	58		
Workers' compensation insurance and proportional reinsurance	R0040				
Motor vehicle liability insurance and proportional reinsurance	R0050				
Other motor insurance and proportional reinsurance	R0060				
Marine, aviation and transport insurance and proportional reinsurance	R0070				
Fire and other damage to property insurance and proportional reinsurance	R0080				
General liability insurance and proportional reinsurance	R0090				
Credit and suretyship insurance and proportional reinsurance	R0100				
Legal expenses insurance and proportional reinsurance	R0110				
Assistance and proportional reinsurance	R0120				
Miscellaneous financial loss insurance and proportional reinsurance	R0130				
Non-proportional health reinsurance	R0140				
Non-proportional casualty reinsurance	R0150				
Non-proportional marine, aviation and transport reinsurance	R0160				
Non-proportional property reinsurance	R0170				

Annex I

S.28.02.01

Minimum capital Requirement - Both life and non-life insurance activity

		Non-life activities	Life activities
		MCR _(L,NL) Result	MCR _(L,L) Result
		C0070	C0080
Linear formula component for life insurance and reinsurance obligations	R0200		8 341

Non-life activities	Life activities
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		Net (of reinsurance/SPV) best estimate and TP calculated as a whole	Net (of reinsurance/SPV) total capital at risk	Net (of reinsurance/SPV) best estimate and TP calculated as a whole	Net (of reinsurance/SPV) total capital at risk
		C0090	C0100	C0110	C0120
Obligations with profit participation - guaranteed benefits	R0210			204 075	
Obligations with profit participation - future discretionary benefits	R0220			0	
Index-linked and unit-linked insurance obligations	R0230			1 574	
Other life (re)insurance and health (re)insurance obligations	R0240			21 372	
Total capital at risk for all life (re)insurance obligations	R0250				472 638

Annex I

S.28.02.01

Minimum capital Requirement - Both life and non-life insurance activity

Overall MCR calculation

		C0130
Linear MCR	R0300	9 578
SCR	R0310	62 023
MCR cap	R0320	27 910
MCR floor	R0330	15 506
Combined MCR	R0340	15 506
Absolute floor of the MCR	R0350	6 200
		C0130
Minimum Capital Requirement	R0400	15 506

Notional non-life and life MCR calculation

		Non-life activities		Life activities
		C0140		C0150
Notional linear MCR	R0500	1 237		8 341
Notional SCR excluding add-on (annual or latest calculation)	R0510	8 008		54 015
Notional MCR cap	R0520	3 604		24 307
Notional MCR floor	R0530	2 002		13 504
Notional Combined MCR	R0540	2 002		13 504
Absolute floor of the notional MCR	R0550	2 500		3 700
Notional MCR	R0560	2 500		13 504